



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

SUBSIDY INSPECTION REPORT

DATE January 8, 2026		CI NAME TORRENCE		INSPECTION START TIME 11:00 am		INSPECTION END TIME 11:45 am	
FACILITY NAME VIOLA HOUSE LEARNING CENTER				TYPE OF INSPECTION Renewal			
FACILITY OWNER ANGELS OF GOD INTL. WORSHIP CENTER				FACILITY DVN 002944078			
FACILITY PHONE NUMBER (314) 224-0329				FACILITY DIRECTOR/PROVIDER CHONTELL WILKES			
FACILITY EMAIL ADDRESS violashouselc@gmail.com							
FACILITY ADDRESS (PHYSICAL LOCATION) 1435 GOODFELLOW BLVD				CITY SAINT LOUIS		STATE MO	ZIP 63112
COUNTY SAINT LOUIS		MAILING ADDRESS IF DIFFERENT N/A		FACILITY TYPE LICENSE EXEMPT			
CONTRACT EXPIRATION DATE (RENEWING PROVIDERS) 2/28/2026		EXEMPTION VERIFIED ☒ YES ☐ NO		HOURS OF OPERATION 7AM-5PM M-F			
AGE RANGE 2Y-6Y	LIMITATIONS						
CAPACITY 17							

ATTENDANCE AT INSPECTION (LIST # OF CAREGIVERS AND CHILDREN)

Provider Chontell Wilkes present

Room #1- Five (5) children present, ages three (3) - five (5) years old, with staff members Vernetta Wright and Antonio Barner

A. RATIO	C	NC	NO	NA
1. Any person who is caring for six or fewer children, shall not care for more than six children and no more than three children under the age of two.	☐	☐	☐	☒
2. One adult caregiver is onsite at the facility at all times.	☒	☐	☐	☐
3. Birth through two years shall have no less than one adult caregiver to four children, with no more than eight children in a group.	☐	☐	☐	☒
4. Age two years shall have no less than one caregiver to eight children, with no more than sixteen children in a group.	☐	☐	☒	☐
5. Ages three through four years shall have no less than one caregiver to ten children with no more than twenty children in a group.	☒	☐	☐	☐
6. Ages five and up shall have no less than one caregiver to every sixteen children with no more than forty-eight children in a group.	☒	☐	☐	☐
B. BUILDING AND PHYSICAL PREMISES SAFETY	C	NC	NO	NA
1. Compliant with any applicable local ordinances, codes, and regulations.	☐	☐	☒	☐
2. Operable smoke detector(s) on the ceiling or wall at a point centrally located.	☒	☐	☐	☐
3. Operable fire extinguisher.	☒	☐	☐	☐
4. Operable carbon monoxide detector(s) in accordance with the manufacturer's instructions on the ceiling or wall at a point centrally located.	☒	☐	☐	☐
5. Inside space for play and napping.	☒	☐	☐	☐
6. Clean and free of insects, rodents, and vermin.	☒	☐	☐	☐

C- Compliant NC- Non Complaint NO- Not Observed NA- Not Applicable

7. Food preparation area is clean.	☒	☐	☐	☐
8. Hazardous items inaccessible to children.	☐	☒	☐	☐
9. Have working heating and cooling system.	☒	☐	☐	☐
10. Have potable, running water, at least one flushable toilet and one sink for hand-washing accessible to children.	☒	☐	☐	☐
11. Toilet paper, soap, hand drying towels (paper or cloth) are accessible to children.	☒	☐	☐	☐
12. Be free of smoke, illegal substances, and criminal activities.	☒	☐	☐	☐
13. Weapons and ammunition are stored in locked cabinets and are inaccessible to children.	☐	☐	☐	☒
14. Provide adequate supervision at all times.	☐	☐	☒	☐
15. The outdoor area is continuously fenced or, have a department approved, supervision plan.	☒	☐	☐	☐
16. Pools and open water areas are not accessible to children without adult supervision.	☐	☐	☐	☒
17. Outdoor play equipment is well-constructed and free of hazards.	☐	☒	☐	☐
18. Play area is safe, maintained, and free of hazards.	☐	☒	☐	☐
C. FURNITURE, EQUIPMENT, & MATERIALS	C	NC	NO	NA
1. Furniture, toys, and play equipment are age-appropriate, in good working order and free of sharp, loose, or pointed parts.	☒	☐	☐	☐
2. Adheres to safe sleep practices, if caring for infants.	☐	☐	☐	☒
D. ANIMALS	C	NC	NO	NA
1. Animals are non-threatening to children.	☐	☐	☒	☐
2. Animals do not have a history of attacking or injuring human beings or other animals.	☐	☐	☒	☐
3. Animals are disease free and have all required vaccines.	☐	☐	☒	☐
4. Indoor and outdoor areas used by children are free of animal excrement.	☒	☐	☐	☐
5. Litter boxes are not located in food preparation or serving area and are inaccessible to children.	☐	☐	☒	☐
E. DISASTER AND EMERGENCY PREPAREDNESS	C	NC	NO	NA
1. The Emergency preparedness and response plan is available and posted.	☒	☐	☐	☐
2. The child care provider has a written emergency preparedness and response plan.	☒	☐	☐	☐
3. The plan is reviewed and updated regularly.	☒	☐	☐	☐
4. The plan includes steps for evacuation, relocation, shelter-in-place, and lock down.	☒	☐	☐	☐
5. The plan includes a record of practice drills.	☒	☐	☐	☐
6. The plan outlines how families will be contacted during an emergency and how they will be notified at the conclusion of the emergency.	☒	☐	☐	☐
F. HEALTH REQUIREMENTS	C	NC	NO	NA
1. Child care provider and all child care staff are in good physical and emotional health with no physical or mental conditions which would interfere with child care responsibilities.	☒	☐	☐	☐
2. The provider shall have a completed medical examination report dated no more than ninety (90) days prior to applying for subsidy. (SOF only)	☐	☐	☐	☒
3. The provider and staff have a Tuberculosis (TB) Risk Assessment form (MO580- 3015) on file.	☐	☒	☐	☐

C- Compliant NC- Non Complaint NO- Not Observed NA- Not Applicable

4. The provider and staff are not under the influence of alcohol or other substances while caring for children, while on the premises, or in any vehicles used by the program.	☒	☐	☐	☐
G. PRE SERVICE TRAINING	C	NC	NO	NA
1. The provider and staff involved in the care of the children, are registered with DESE's designated professional development system and have a Missouri Professional Development Identification (MOPD ID) number from DESE.	☒	☐	☐	☐
2. Subsidy Orientation Training has been completed by one staff member responsible for maintaining compliance.	☒	☐	☐	☐
3. CCDF Health & Safety Training has been completed within 90 days of employment and before a staff member provided unsupervised direct care to children.	☒	☐	☐	☐
4. Missouri Milestones Matter Training has been completed within 90 days of employment and before a staff member provided unsupervised direct care to children.	☐	☒	☐	☐
5. Caring for Vulnerable Children Training has been completed within 90 days of employment and before a staff member provided unsupervised direct care to children.	☐	☒	☐	☐
6. The provider and staff have age-appropriate pediatric CPR/First Aid certification within 90 days of employment and before a staff member or volunteer provided unsupervised direct care to children.	☒	☐	☐	☐
H. ANNUAL TRAINING	C	NC	NO	NA
1. The provider and staff involved in the care of children have completed six hours of annual training as approved by DESE and documentation of training is viewable in DESE's designated professional development system.	☒	☐	☐	☐
2. The provider has a record of current certification in age-appropriate pediatric first aid and cardiopulmonary resuscitation (CPR) for all child care staff.	☐	☒	☐	☐
I. RECORD KEEPING	C	NC	NO	NA
1. The provider promptly provided DESE with access to eligible families and records without limitation.	☒	☐	☐	☐
2. The provider has enrollment records for each child who receives care.	☒	☐	☐	☐
Enrollment records include:				
1. The child's full name and date of birth.	☒	☐	☐	☐
2. The name, address, e-mail address, phone number, and other necessary contact information of each person legally responsible for each child.	☒	☐	☐	☐
3. Allergies to food, medications, insects, or other materials.	☒	☐	☐	☐
4. Daily medications, including dosage, time of administering, and route for administering.	☐	☐	☒	☐
5. Listing of persons authorized to pick-up and drop-off child as approved by person legally responsible for the child.	☒	☐	☐	☐
6. Record of completed immunizations.	☒	☐	☐	☐
7. Infants, feeding times and amount of breast milk or formula per feeding.	☐	☐	☐	☒
8. All records for children shall be retained for five (5) years.	☒	☐	☐	☐
The child care provider has a time and attendance register of all children who receive care from the provider that includes:				
1. The dates and times that the child received subsidized child care services, showing the date that the child arrived and the time that the child was picked up.	☒	☐	☐	☐
2. The name of the person who dropped off the child and the name of the person who picked up the child.	☒	☐	☐	☐
J. CRIMINAL BACKGROUND CHECKS	C	NC	NO	NA
1. All child care staff members have a valid eligibility letter in accordance with Section 210.1080, RSMo, and 5 CSR 25-600.	☐	☒	☐	☐
2. The results of a criminal background check has been completed for staff prior to employment or presence in the child care facility.	☐	☒	☐	☐
3. Criminal background checks are completed for each child care staff member every five (5) years.	☐	☐	☐	☒
4. Criminal background checks are completed for each child care staff member if they are separated from employment for 180 days or more.	☐	☐	☐	☒

K. GENERAL TERMS		C	NC	NO	NA
The provider shall:					
1. Not deny a child admission to, or the benefits of, any program provided by the contractor for child care services on the basis of religion.	☐	☐	☒	☐	
2. Maintain confidentiality of individuals participating in subsidy.	☐	☐	☒	☐	
3. Provider is at least eighteen years of age.	☒	☐	☐	☐	
4. All additional staff members providing child care services and counted in staff child ratio are at least 16 years of age.	☐	☐	☒	☐	
5. The provider shall provide all child care services, with the exception of transportation to and from care and field trips, at the physical location specified in the contract.	☒	☐	☐	☐	
6. The provider shall not claim services for their own child. This includes biological, adopted, foster, or any child included in the provider's personal household.	☐	☐	☒	☐	
7. The provider shall not claim services for an employee's child when the employee is providing direct care to their own child.	☐	☐	☒	☐	
8. Ensure no child care staff members shall be engaged in other employment during the hours child care services are provided.	☐	☐	☒	☐	
9. Establish a written discipline plan that includes simple, understandable rules for children's behavior.	☒	☐	☐	☐	
10. Allow custodial parents or legal guardians to have unlimited access to their children, during the normal hours of operations and whenever children are in the care of the provider.	☐	☐	☒	☐	
11. Notify all custodial parents and legal guardians of the following information:					
a. Telephone number where the provider can be reached;	☐	☐	☒	☐	
b. The location of the Discipline Policy; and	☐	☐	☒	☐	
c. The location of the Emergency Preparedness and Response Plan.	☐	☐	☒	☐	
12. Notify custodial parents and legal guardians if the child care provider does not have immediate access to a telephone and provide parents with an alternative, effective method of communication.	☐	☐	☒	☐	
13. Have written policies that prevent suspension, expulsion, and denial of services of children birth to age five due to behavior.	☒	☐	☐	☐	
14. Refer families to the DESE designated child care resource program to find alternative child care arrangements in the event they are no longer able to provide child care services.	☐	☐	☒	☐	
15. Report suspected child abuse and neglect.	☐	☐	☒	☐	
16. Cooperate with any investigations, audits, or other requests of the department.	☐	☐	☒	☐	
17. Follow all statutes, regulations, and policies of the department.	☐	☐	☒	☐	
18. Report the addition of any new household members seventeen (17) years of age or older, or when a current household member turns seventeen (17) years of age.	☐	☐	☒	☐	
19. Not utilize physical or corporal punishment including, but not limited to, spanking.	☐	☐	☒	☐	
L. NOTIFICATION REQUIREMENTS		C	NC	NO	NA
The provider shall:					
1. Report child deaths and serious injuries to DESE within twenty-four (24) hours of the incident. A child death or serious injury includes, but is not limited to:	☐	☐	☒	☐	
➤ The death of a child if the child died while in the care of the provider;					
➤ The death of a child enrolled with the provider if the child died of a contagious disease; or					
➤ A "serious injury" to a child that occurred while the child was at the provider's facility or away from the provider's facility but still in the care of the provider, if an injury results in the child being treated by a medical professional or admitted to a hospital.					
2. Immediately, and no later than twenty-four (24) hours later, notifies DESE, in writing, if the provider becomes aware of any circumstances which may render the provider unable to perform any of its obligations under the agreement.	☐	☐	☒	☐	

3. Report the following changes to DESE in writing within ten (10) calendar days: physical address, mailing address, telephone number, email address, or any other circumstance, incident, or occurrence that would alter any information provided by the provider to issue this contract.	☐	☐	☒	☐
M. Provider Policy Manual	C	NC	NO	NA
The provider shall:				
1. The child care provider shall have a written policy manual that includes policies for the following:	☒	☐	☐	☐
a. Handwashing	☒	☐	☐	☐
b. Healthcare	☒	☐	☐	☐
c. Administering medication	☒	☐	☐	☐
d. Food and nutrition	☒	☐	☐	☐
e. Behavior management and guidance	☒	☐	☐	☐
f. Prevention of shaken baby syndrome, abusive head trauma, and child maltreatment	☒	☐	☐	☐
g. Emergency planning	☒	☐	☐	☐
h. Physical child care area	☒	☐	☐	☐
i. Transportation	☒	☐	☐	☐

COMPLIANCE TYPE	VIOLATION	VERIFICATION DATE
Corrected on Site	B.8. Hazardous items accessible to children (see notes).	January 8, 2026
Corrected on Site	B.17. Outdoor play equipment is not well-constructed and free of hazards (see notes).	January 8, 2026
Corrected on Site	B.18. Play area is not safe, maintained, and free of hazards (see notes).	January 8, 2026
Corrected on Site	B.18.1. Play area is not safe, maintained, and free of hazards (see notes).	January 8, 2026
Submit Documents	B.18.2. Play area is not safe, maintained, and free of hazards (see notes).	February 5, 2026
Submit Documents	F.3. The director and staff do not have a Tuberculosis (TB) Risk Assessment form (MO580- 3015) on file.	February 25, 2026
Submit Documents	G.4. Missouri Milestones Matter Training has not been completed by staff member Antonio Barner.	February 19, 2026
Submit Documents	G.5. Caring for Vulnerable Children Training has not been completed by staff member Antonio Barner.	February 19, 2026
Submit Documents	H.2. The director does not have a record of current certification in age-appropriate pediatric first aid and cardiopulmonary resuscitation (CPR) for all child care staff.	February 24, 2026
Submit Documents	J.1. Owner Sandra Wilkes does not have a valid eligibility letter in accordance with Section 210.1080, RSMo, and 5 CSR 25-600.	February 3, 2026
Submit Documents	J.2. The results of a criminal background check have not been completed for owner Sandra Wilkes.	February 3, 2026
Select One		
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NOTES

B.8. Downstairs door to kitchen area and chemical storage area was not latched or locked. Chemicals and other items could be a health risk to children. Provider installed a latch that would prevent entry by children.

B.17. Plastic child chairs in playground area had broken pieces and sharp edges. These edges could lead to cuts and other injuries to the children. Provider removed the items from the playground area.

B.18. Plastic empty mulch bags were unsecured in the playground area. Plastic bags can pose a suffocation risk to children. Provider removed the bags from the playground area.

B.18.1. A rat trap was unsecured in the playground area. Rat traps can contain poison that can be harmful to children. Provider removed the trap from the playground area.

B.18.2. A gutter downspout from the back of the building had fallen off of the building. Playground area should be free and clear of obstructions that could pose tripping or other hazards. Provider stated that they will reattach the downspout soon.

-Staff Member Tony Glover is no longer employed at the facility. CI advised the director to remove him from the MOPD staff listing.

-CI advised director to keep office door locked when not occupied.