



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
3/29/2019

DVN
002454651

FACILITY NAME

MERCY CHILDCARE CENTER L.L.C

FACILITY ADDRESS

9209 OLD SANTA FE RD

CITY

KANSAS CITY

ZIP CODE

64138-3753

PHONE NUMBER

(816) 419-5295

COUNTY

JACKSON

ASSIGNED SPECIALIST

RUFFIN, MICHELLE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(5)

A caregiver shall remain in the room with preschool and school-age children while they are napping or sleeping and shall be able to see and hear them if they have difficulty during napping or when they awaken .

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

19 CSR 30-62.112 (1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

The Section for Childcare Regulation has determined that Mercy Childcare Center L.L.C violated child care licensing rules related to staff/child ratios. On April 8, 2019, CCFS Michelle Ruffin conducted an unannounced inspection and observed nine (9) infants with three (3) caregivers in one of the infant/toddler rooms and four (4) infants and one (1) caregiver in the second infant/toddler room. The maximum group size allowed in the infant/toddler unit is eight (8) children. In the preschool classrooms, CCFS Ruffin observed a caregiver sitting between two classrooms watching both rooms of children during naptime while a second caregiver was downstairs on break.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Mercy Childcare Center L.L.C staff will take the online Child Care Licensing Rule Review Training. This training can be found at www.motrainingcalendar.org. A copy of each staffs certificate will need to be sent to CCFS Ruffin to show completion.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/3/2019

CORRECTIVE MEASURE

Mercy Childcare Center L.L.C will maintain staff/child ratio and group size in all classrooms.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/18/2019

CORRECTIVE MEASURE

All staff of Mercy Childcare Center L.L.C must sign a statement that they have read and understand staff/child ratios. These rules are in section 19 CSR 30-62.112.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/6/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/22/2019

APPROVING SUPERVISOR

KENNEDY, AMY C