



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
5/4/2021

DVN  
001631569

FACILITY NAME

TENDERCARE LEARNING CENTER #4

FACILITY ADDRESS

1804 BOONE'S LICK RD

CITY

ST CHARLES

ZIP CODE

63301

PHONE NUMBER

(636) 946-8440

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (2)(A)(9)

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

CONCLUSION SUMMARY

On May 4, 2021 the Section for Child Care Regulation received an allegation that there are bugs, roaches and mice at the facility. Based on interviews with staff and children at Tendercare Learning Center #4 and observation of the facility, this allegation is found to be substantiated and the following rule violation is being cited.

19 CSR 30-62.082 (2)(A)(9): The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

On May 12, 2021 Child A stated that there are cockroaches in the classroom downstairs and that yesterday (May 11, 2021) he saw a dead cockroach in the preschool classroom next to the director's office when he was going to get his coat.

On May 12, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the premises of Tendercare Learning Center #4. During the inspection, CCFS Spaulding observed a dead cockroach in the preschool classroom adjacent to the director's office. CCFS Spaulding did not observe any mice or any other bugs in any part of the facility other than the one dead roach in the preschool classroom.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall submit a plan to the Section for Child Care Regulation on how the facility will be pest free.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/19/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

7/2/2021

APPROVING SUPERVISOR

CLARK, ANGELA