



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/27/2021

DVN
002609396

FACILITY NAME

AL KIDS DAYCARE & PRESCHOOL

FACILITY ADDRESS

3531 S SCENIC AVE

CITY

SPRINGFIELD

ZIP CODE

65807-3930

PHONE NUMBER

(417) 881-1532

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

CONCLUSION SUMMARY

The Department of Elementary and Secondary Education (DESE), Office of Childhood (OOC) determined the allegations to be substantiated based on interviews with Director, Kristen Small, Caregivers, Noelle Dlabaj and Katie Robinson, Child A's mother and Compliance Inspector (CI) Billie Russell's observation. On August 26, 2021, Child A was on the floor pulling herself up on a toy. She fell over and started to cry. Ms. Robinson proceeded to use her right hand over Child A's mouth and patted it several times to get her to stop crying. Caregiver, Noelle Dlabaj, took Child A from Ms. Robinson, leaving the room and informed the Director, Kristen Small, of the incident. Ms. Small spoke to Ms. Robinson and Ms. Robinson left employment the same day. Ms. Small informed Child A's mother of the incident. Child A's mother confirmed she was informed of the incident.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

COMPLETED (Y/N)

COMPLETED DATE

No

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/26/2021

APPROVING SUPERVISOR

WHITE, LEAH