



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/20/2021

DVN
002420473

FACILITY NAME

CHRISTIAN LIFE CENTER CHILD DEVELOPMENT CENTER

FACILITY ADDRESS

305 E 1ST ST

CITY

ROLLA

ZIP CODE

65401-3367

PHONE NUMBER

(573) 426-4494

COUNTY

PHELPS

ASSIGNED SPECIALIST

SCOTT, CHRISTINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

RSMo 210.254.2.

The notice of parental responsibility shall include the following:

RSMo 210.254.2.(5)

The disciplinary philosophy and policies of the child-care facility; and

CONCLUSION SUMMARY

The Office of Childhood, Child Care Compliance determined the allegations of this complaint to be substantiated. This determination is based on documentation reviewed through the course of the investigation and interviews conducted with director Christopher Waldmann, caregivers Diane Beatman, Jodilyn Macheska, and Faith Ford, Parent of Child A, and observations made by CI Koetting, and in conjunction with 5 CSR 25-300.

On May 25, 2021, Compliance Inspector (CI) Shelby Koetting investigated the allegation that a caregiver aggressively pulled a toddler out from under a table. Caregivers Diane Beatman, Jodilyn Macheska, and Faith Ford, along with director, Chris Waldmann, stated that they were all working on May 17, 2021 at Christian Life Center Child Development Center with Alexis 'Lexi' Calhoon at the time of the incident. CI Koetting was unable to make contact with Ms. Calhoon.

Chris Waldmann, facility director, stated that he had discussed with Parent of Child A about an out of character accident report for Child A and asked him to look into it. The parent did not believe the accident was truthful and asked Chris to look into it via video footage. Parent of Child A did not believe his child was aggressive or hurtful in the classroom. Upon review of this footage, Chris saw staff member, Alexis 'Lexi' Calhoon, move her arms forward in a reaching motion and yank Child A out from under the table by his feet, sliding his body along the floor in the process. He immediately called her to his office to discuss this and, as a result, released her from employment immediately. The facility has an employee conduct policy that now gives guidelines of expectations for caregivers while working and caring for children within the facility as a result of this incident.

Diane Beatman, Jodilyn Macheska, and Faith Ford, facility staff members, all stated that Child A was aggressive in the classroom and was known to throw temper tantrums. At first, they move Child A away from the group and discuss the behavior and why it is not allowed in the classroom. Then, they use redirection to move him away and change his attention. They complete an accident report and then speak to the parents about it. Also, they all stated that they had worked with Lexi in some form throughout their time at the facility. Lexi was good with the children, but would raise the volume of her voice to get the kids attention from time to time when the kids were also being loud. On May 17, 2021, Lexi seemed frustrated. Jodilyn was the only other staff in the room with her when the incident happened. She had her back turned when Lexi pulled Child A from under the table, so she could not see what happened.

CI Koetting observed Child A's file; Child A's behavior was documented in Child A's file on a Report of Accident, Injury, and/or Emergency Medical Care form, which is how the facility communicated this incident with Parent of Child A. Parent of Child A signed the bottom of the form, acknowledging that they had read the report.

Video footage of the incident on May 25, 2021 shows Ms. Calhoon pulling Child A out from under a table in the classroom, as well as wiping his nose and sliding him on the floor inappropriately. Video also shows Ms. Macheska was in the classroom at the time of the incident. Video footage does not clearly depict what Child A bumped his head on, as the table was at an angle

that the camera did not reach. Video footage also does not include sound, so it is undetermined if Child A was upset or crying because of the incident.

The disciplinary policy listed on the Notice of Parental Responsibility states that no corporal punishment is used, but rather positive reinforcements and redirection are to be used to help the children behave appropriately. Forcefully removing a child from under a table is not a positive reinforcement technique, nor is it a form of redirection. The manner in which Ms. Calhoon removed Child A from underneath the table is not a form of appropriate discipline listed on the facility's Notice of Parental Responsibility; therefore, this complaint is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall submit a newly signed NPR to the Child Care Compliance office that clearly states the discipline policy or a statement indicating that there are no changes to the NPR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/1/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/15/2022

APPROVING SUPERVISOR

SCOTT, CHRISTINA