



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
9/21/2022

DVN
002779033

FACILITY NAME

CAMERON HEAD START

FACILITY ADDRESS

1015 W 4TH ST

CITY

CAMERON

ZIP CODE

64429

PHONE NUMBER

(816) 233-8281

COUNTY

CLINTON

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

CONCLUSION SUMMARY

On September 21, 2022, the Office of Childhood (OOC) received an allegation that on September 19, 2022, Caregiver Cindy Ritter slapped the hand of Child A. After conducting an investigation, Compliance Inspector (CI) JD Greer found the allegation to be substantiated based on the following evidence:

5 CSR 25-500.182(1)(C)3. which states, "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

On September 27, 2022, CI Greer interviewed Director Susan Glazebrook who stated on September 20, 2022, at approximately 3:30 p.m. Caregiver Shelly Douglas came to Ms. Glazebrook and told Ms. Glazebrook she believes Caregiver Cindy Ritter may have done something to a child the previous day, but she isn't sure what happened. Ms. Glazebrook reviewed video footage from September 19, 2022, and observed Ms. Ritter slap Child A (21-months-old) on the hand. Ms. Glazebrook removed Ms. Ritter from the building.

On September 27, 2022, CI Greer interviewed Caregiver Shelly Douglas who stated on September 19, 2022, she was at the changing table and Ms. Ritter was at the front of the room near the children's couch. Ms. Douglas heard Ms. Ritter say, "Maybe I should turn myself in for that." Ms. Douglas thought this was an odd thing to say but didn't see anything concerning in the room and wasn't sure what she was talking about. Later that evening Ms. Douglas was thinking about what Ms. Ritter has said and decided to report to Ms. Glazebrook was she had heard.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding appropriate discipline. Specifically, 5 CSR 25-500.182(1)(C)3. which states, "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions." The facility must provide the Office of Childhood- Childcare Compliance with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/5/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/17/2022

APPROVING SUPERVISOR

NURNBERG, TONY A