



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
11/18/2019

DVN
001900429

FACILITY NAME

THE TOTS' SPOT, LLC

FACILITY ADDRESS

220 N CEDAR AVE

CITY

REPUBLIC

ZIP CODE

65738-1486

PHONE NUMBER

(417) 732-2231

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.092 (1)(A)(1)

All furniture and equipment shall be constructed safely, in good condition and free of sharp, loose or pointed parts. Only lead-free paint shall be used.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the allegation to be substantiated based on interviews with caregivers and observations from Child Care Facility Specialist (CCFS) Billie Russell. Caregivers, Dawn Owen and Teresa Fry, reported the changing table in the two/three (2/3) year old room was broken and unsafe for the children. Ms. Owen reported she had told Lorie Lough, caregiver and member. Ms. Lough reported she was aware that the changing table was broken and needed repair. CCFS Russell observed the wooden changing table to be disconnected from the frame on one (1) corner and partially disconnected on two (2) sides from the frame.

VIOLATION(S)

19 CSR 30-62.082 (3)(A)(3)

Toilet and handwashing facilities shall be in working order and convenient for the children's use.

19 CSR 30-62.082 (3)(A)(7)

Bathrooms shall be clean and odor free.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the allegation to be substantiated based on interviews with caregivers and observations from Child Care Facility Specialist (CCFS) Billie Russell. Caregivers, Dawn Owen and Teresa Fry, reported a toilet in the two/three (2/3) year old room was broken and unable to be flushed. The water to the toilet was shut off due to the water kept running out of the toilet. Caregivers reported the changing table was removed from the bathroom due to the smell from the toilet. Ms. Owen reported she told Lorie Lough, caregiver and member, the toilet was broken and unusable. Ms. Lough reported she was aware that the toilet was broken and needed repair. CCFS Russell observed the toilet in the two/three (2/3) year old bathroom filled to the top of the toilet seat with a brown substance and toilet paper. CCFS Russell observed a black substance on the staff bathroom floor in front of the toilet.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall submit a weekly cleaning/maintenance schedule to SCCR for review. The schedule shall include the initials of the staff who monitor and clean the facility bathrooms, classroom, and kitchen areas.

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/18/2020

CORRECTIVE MEASURE

The facility shall replace or repair the changing table in the two/three (2/3) year old room. Documentation of the replacement changing table shall be submitted to the Section for Child Care Regulation (SCCR).

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/31/2020

CORRECTIVE MEASURE

The facility shall replace or repair the toilet in the two/three (2/3) year old room. Documentation of the replacement of the toilet shall be submitted to the Section

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/29/2020

for Child Care Regulation (SCCR).

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/9/2020

APPROVING SUPERVISOR

WHITE, LEAH