



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
9/19/2019

DVN
001900429

FACILITY NAME

THE TOTS' SPOT, LLC

FACILITY ADDRESS

220 N CEDAR

CITY

REPUBLIC

ZIP CODE

65738

PHONE NUMBER

(417) 732-2231

COUNTY

GREENE

ASSIGNED SPECIALIST

RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.102 (1)(M)

Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63.020 General Requirements.

19 CSR 30-62.222 (10)

All records of children shall be confidential, protected from unauthorized examination and available to the parent(s) upon request.

CONCLUSION SUMMARY

The Section for Child Care Regulation determined the allegation to be substantiated based on interviews with caregivers and observations from Child Care Facility Specialist (CCFS) Billie Russell. Caregivers, Lindsey Thorson, Dawn Owen and Lorie Lough, reported accident reports were visible on the front desk in the lobby of the facility. On September 23, 2019, CCFS Russell observed seven (7) accident reports on the facilities front lobby desk. The accident reports were face up and the forms could be seen in their entirety. CCFS Russell observed children's names and the accident/incident in which occurred for the form to have been filled out. These accident forms were on the front desk were parents sign children in/out and all persons enter/exit the building. Caregivers, Lindsey Thorson, Ashley Salyers and Dawn Owen reported Albert "Joe" Lough, caregiver/owner worked in the infant/toddler room on Tuesdays and Thursdays when caregiver, Ashley Salyers, went to school. Joe also helped in the school age classroom. Lorie Lough, caregiver/owner, reported Joe had all of the required paper work to count into ratio at the facility. On September 23, 2019, CCFS Russell observed Albert "Joe" Lough's personnel file. CCFS Russell observed and documented Joe Lough did not have a current comprehensive criminal background screening and eligibility letter on file.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Albert Lough, caregiver/owner, shall have a current comprehensive criminal background screen on file at the facility. The facility shall submit Albert Lough's background screen to the Section for Child Care Regulation (SCCR).

COMPLETED (Y/N)

Yes

COMPLETED DATE

12/1/2019

CORRECTIVE MEASURE

The facility shall submit a written plan on how all children's records shall be kept confidential and protected from unauthorized examination. This written plan shall be submitted to the Section for Child Care Regulation (SCCR).

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/18/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/8/2019

APPROVING SUPERVISOR

WHITE, LEAH