



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/20/2020

DVN
002779515

FACILITY NAME
CDI HEAD START

FACILITY ADDRESS
1025 E WOOPER ST

CITY
NEVADA

ZIP CODE
64772-2761

PHONE NUMBER
(660) 491-7004

COUNTY
VERNON

ASSIGNED SPECIALIST
RUSSELL, BILLIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

19 CSR 30-62.182 (1)(C)(6)

Firm, positive statements or redirection of behavior shall be used with infants and toddlers.

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

19 CSR 30-62.182 (1)(C)(8)

No discipline technique which is humiliating, threatening or frightening to children shall be used. Children shall not be shamed, ridiculed or spoken to harshly, abusively or with profanity.

19 CSR 30-62.182 (1)(C)(9)

Punishment or threat of punishment shall not be associated with food, rest or toilet training.

RSMo 210.115.1

Reports of abuse, neglect, and under age eighteen deaths - persons required to report - supervisors and administrators not to impede reporting - deaths required to be reported to the division or child fatality review panel, when - report made to another state, when. - When any physician, medical examiner, coroner, dentist, chiropractor, optometrist, podiatrist, resident, intern, nurse, hospital or clinic personnel that are engaged in the examination, care, treatment or research of persons, and any other health practitioner, psychologist, mental health professional, social worker, day care center worker or other child-care worker, juvenile officer, probation or parole officer, jail or detention center personnel, teacher, principal or other school official, minister as provided by section 352.400, peace officer or law enforcement official, volunteer or personnel of a community service program that offers support services for families in crisis to assist in the delegation of any powers regarding the care and custody of a child by a properly executed power of attorney pursuant to sections 475.600 to 475.604, or other person with responsibility for the care of children has reasonable cause to suspect that a child has been or may be subjected to abuse or neglect or observes a child being subjected to conditions or circumstances which would reasonably result in abuse or neglect, that person shall immediately report to the division in accordance with the provisions of sections 210.109 to 210.183. No internal investigation shall be initiated until such a report has been made. As used in this section, the term "abuse" is not limited to abuse inflicted by a person responsible for the child's care, custody and control as specified in section 210.110, but shall also include abuse inflicted by any other person.

19 CSR 30-62.222 (3)(C)

Information concerning any accident or injury to the child while at the facility or any emergency medical care.

CONCLUSION SUMMARY

The Section for Child Care Regulation has determined the allegation on November 20, 2020, to be substantiated based on interviews with caregivers, Stephanie Lamon, Kim Crust, Brooklynn Mothersbaugh, Miranda Crews, Katelin Lechman and Director, Shylo Webb. Caregivers reported Katelin Lechman was very loud with the children. Ms. Lechman reportedly lost her patience and did not wait for the children to respond to her before yelling at them. Between November 17 and 19, 2020, Ms. Lechman, yelled at the children to stop running, tripped them with her foot, and then laughed at the children when they fell. Ms. Lamon reported Child A (2 years old) hit her head on a chair after falling over Ms. Lechman's foot. Ms. Crust reported Child B (2 years old) was crying, while Ms. Lechman laughed at him saying he tripped over her foot. Ms. Lechman failed to provide positive

statements and redirection. Instead she tripped Child A and Child B with her foot which is humiliating and frightening for all of the children as she laughed at them when they fell.

Ms. Lamon reported Ms. Lechman swatted Child C (2 years old) on the bottom with an open hand once during naptime because he would not go to sleep. Ms. Lechman used physical punishment to spank Child C for not wanting to sleep which is against licensing rules by negatively associating rest with punishment. Ms. Crews, reported Child B and Child C were climbing on a child size couch. She reported Ms. Lechman swatted them both on the bottom, then grabbed them by the arms sitting them down on the couch. Ms. Crews reported the swats sounded like a "thud." Ms. Lechman failed to use age appropriate discipline when Child B and C climbed furniture then used physical punishment when she spanked them on the bottom.

Ms. Lamon reported Ms. Lechman flipped Child A off of her cot twice during two (2) different incidences during naptime. Ms. Lechman grabbed Child A's arms, forcing her on her stomach, then held Child A down using her forearms on Child A's knees and back. Ms. Lamon reported Ms. Lechman then grabbed the side of the cot flipping Child A off, causing Child A to hit the floor. Ms. Lamon reported during the second incident Ms. Lechman grabbed and flipped Child A off the cot. This action caused Child A to fall off of the cot and hit a chair with the side of her back. Ms. Lechman failed to disassociate rest time with punishment and use physical punishment when she restrained Child A on the cot and then flipped her off of the cot twice causing Child A to hit the floor and a chair.

CCFS Russell reviewed a written statement from Ms. Lamon about the incidents that occurred on November 17 through 19, 2020. The facility did not have accident reports for Child A, Child B or Child C concerning any of the incidents concerning Ms. Lechman during November 17 through 19, 2020.

Ms. Lamon, Ms. Mothersbaugh, Ms. Crews, and Ms. Crust failed to immediately report the suspected abuse/neglect on November 17 and 18, 2020 as required by mandated reporting laws for Missouri. It was not until November 19, 2020 Ms. Lamon reported she hotlined the incidents involving Child A, Child B and Child C. She reportedly called on the 19th after being told to do so by Shylo Webb, director. Ms. Lechman denied the allegations. She reported she never spanked, swatted, tripped, laughed at or flipped the children off of their cots. Ms. Lechman reported she never got loud or yelled at the children.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All caregivers, including the director, shall take a minimum of one (1) clock hour of training approved by the Section for Child Care Regulation (SCCR) in dealing with difficult peers and team building.	Yes	4/6/2021
All caregivers, including the director, shall take a minimum of one (1) clock hour of training approved by the Section for Child Care Regulation (SCCR) in managing behaviors in the classroom. The clock hour(s) of training must be recorded in the Missouri Professional Development Registry (MOPD Registry) at www.OPENInitiative.org	Yes	4/7/2021
All caregivers, including the director, shall take a minimum of one (1) clock hour of training approved by the Section for Child Care Regulation (SCCR) in mandated reporting. The clock hour(s) of training must be recorded in the Missouri Professional Development Registry (MOPD Registry) at www.OPENInitiative.org	Yes	4/6/2021

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	3/8/2021

APPROVING SUPERVISOR
WHITE, LEAH