



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
2/16/2023

DVN
000744154

FACILITY NAME

MISSOURI VALLEY COMMUNITY ACTION AGENCY

FACILITY ADDRESS

330 E GAY ST

CITY

WARRENSBURG

ZIP CODE

64093-1952

PHONE NUMBER

(660) 429-1144

COUNTY

JOHNSON

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.212(3)(J)

Children shall be released only to the parent(s) or individual(s) authorized by the parent(s) .

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that Child A (4-years-old) was released to an individual who was not listed on the authorized list of contacts. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.212(3)(J) which states: "Children shall be released only to the parent(s) or individual(s) authorized by the parent(s)."

On February 22, 2023, CI Glover interviewed Director Angie Allee who stated that it was confirmed that Caregiver Lynda Lund released Child A to an unknown individual on February 8, 2023, when she was unable to contact Parent A (Parent of Child A). Ms. Lund stated that she misunderstood Parent A and thought she was instructed to not call the emergency contacts but admitted that she made a mistake and promised not to do it again. Ms. Lund stated that Child A seemed to know the individual who claimed was his neighbor and seemed comfortable with her, so she allowed him to be released to her without asking for identification or checking the emergency contact list.

CI Glover reviewed Child A's emergency contacts and release authorizations form and compared it to the signature that was provided on the bus log from February 8, 2023, and determined that the name did not match any of the contacts provided.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Staff running bus routes shall take 1 hour of transportation training which shall be in the professional development system for verification.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/1/2023

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/1/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/1/2023

APPROVING SUPERVISOR

BRUCE, CHRISTINA