



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/5/2023

DVN
002444331

FACILITY NAME

CREATIVE WORLD LEE'S SUMMIT

FACILITY ADDRESS

1201 SE OLDHAM PKWY

CITY

LEES SUMMIT

ZIP CODE

64081-2910

PHONE NUMBER

(816) 554-2277

COUNTY

JACKSON

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(B)

Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Ibbotson conducted an investigation regarding the allegation that the 2-year-old classroom had 11 children with one caregiver on the morning of May 4, 2023, and 12 children with one caregiver on the morning of May 5, 2023. After conducting the investigation, CI Ibbotson finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.112(1)(B) which states: "Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;"

On May 10, 2023, CI Ibbotson interviewed Assistant Director Elliott, Caregiver Wellington, Caregiver Rogers and Caregiver Howerton. Caregiver Wellington stated that she would have approximately nine to 10 2-year-old children by herself in the mornings for approximately one hour until another staff member arrived. She stated that even though she was instructed to transfer children to other classrooms to accommodate staff/child ratios, she was unable to because of the other classes already being at maximum capacity. Caregiver Rogers stated that even though she had never observed how many children Caregiver Wellington had in the mornings by herself, there were multiple times where she had to deny Caregiver Wellington of transferring children into her classroom because she was already at the maximum capacity of staff/child ratios. Caregiver Howerton stated that upon arrival for her shift in the mornings, she would observe 11 to 12 2-year-old children with only one caregiver. Assistant Director Elliott stated that none of the staff had reported any staff/child ratio concerns to her because they were aware to call the office if they ever needed assistance in the classroom.

5 CSR 25-500.112(1)(C) which states: "Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;"

Caregiver Rogers stated that she had staff/child ratio concerns in the mornings when staff did not arrive to their shift on time, which was often. She stated that she would sometimes be alone with 21 to 22 3-year-old to 4-year-old children for approximately one minute until another staff member was able to assist.

VIOLATION(S)

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Ibbotson conducted an investigation regarding the allegation that on approximately February 10, 2023, Child A hit the corner of the diaper changing table while running in the classroom, resulting in an eye injury that

required stitches, due to supervision concerns of not having enough staff in the classroom . After conducting the investigation, CI Ibbotson finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.192(5)(B) which states: "Information regarding the date and circumstance of any accident or injury shall be noted in the child's record."

On May 10, 2023, CI Ibbotson interviewed Assistant Director Elliott and Caregiver Wellington . Assistant Director Elliott stated that she immediately notified Parent A after Child A injured himself on the corner of the diaper changing table but was unable to find an accident/injury report regarding the incident. She stated that she did not recall the details of the accident and could not identify which teachers were working at that time in Child A's classroom. She stated that none of the current employees were with Child A in February. Caregiver Wellington stated that she was unaware of who Child A was because he was never in her class.

CI Ibbotson reviewed Child A's file. CI Ibbotson did not observe any accident/injury reports in February regarding an eye injury from running into the corner of a changing table.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.	Yes	9/19/2023
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. 5 CSR 25-500.192 Health Care (5) Accidents, Injuries and Emergency Medical Care. (A-C). The facility must provide the Child Care Compliance Section with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	9/19/2023

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	8/28/2023

APPROVING SUPERVISOR
FOX, ROMENA