



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/22/2017

DVN
002091285

FACILITY NAME

BRIGHT MINDS LEARNING ACADEMY, LLC

FACILITY ADDRESS

1926 S INGRAM MILL RD

CITY

SPRINGFIELD

ZIP CODE

65804-2113

PHONE NUMBER

(417) 883-3330

COUNTY

GREENE

ASSIGNED SPECIALIST

KREITZER, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (5)(F)

Kitchens shall not be used for napping or as passageways for children.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this rule based on interviews conducted with the Facility Director, Shannon Hendrick, and with caregivers, Cris Velten, Bayli Hamilton, Rachel Underwood and Kelli Cross. All caregivers and the Facility Director reported the facility (entrance) door broke and the kitchen door was used as an entrance to the facility for a short period of time.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall repair the front door on or before October 31, 2017.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/25/2018

CORRECTIVE MEASURE

The facility shall not use the kitchen door as an entrance.

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/27/2017

CORRECTIVE MEASURE

A sign shall be posted that the kitchen door cannot be used as an entrance. All parents shall receive a written notice that the kitchen shall not be used as an entrance.

COMPLETED (Y/N)

Yes

COMPLETED DATE

9/27/2017

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

10/16/2017

APPROVING SUPERVISOR

WHITE, LEAH