



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/4/2022

DVN
000814855

FACILITY NAME

GROW AND LEARN

FACILITY ADDRESS

3101A MARKET ST

CITY

HANNIBAL

ZIP CODE

63401-5740

PHONE NUMBER

(573) 221-8701

COUNTY

MARION

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

Compliance inspector (CI) Stephanie Spaulding investigated the allegation that on April 4, 2022, ratios were not maintained while on a field trip. The allegation is substantiated based on the following information:

5 CSR 25-500.112(1) which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(E) which states: "Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

On April 14, 2022, caregiver Brandy Turner stated that she knew that they were out of ratio on the field trip .

On April 14, 2022, CI Spaulding conducted a walkthrough of the facility to observe and document attendance and staff /child ratios. CI Spaulding observed the following ratio violations:

- One caregiver with seventeen children, ages 2- to 4-years-old, with four of the children being 2-years-old.
- One caregiver with twenty-five children, ages 3- to 8-years-old. During the inspection, one 5-year-old child arrived at the facility and was placed with this group. Therefore, there were a total of twenty-six children with one caregiver.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood .

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/8/2022

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/30/2022

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 6/29/2022
APPROVING SUPERVISOR CHRISCO, MARLA L		