



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

8/9/2021

**DVN**

001843152

**FACILITY NAME**

IMAGINATION STATION LEARNING CENTER, INC.

**FACILITY ADDRESS**

1225 N JESSE JAMES RD

**CITY**

EXCELSIOR SPRINGS

**ZIP CODE**

64024-1186

**PHONE NUMBER**

(816) 630-3861

**COUNTY**

CLAY

**ASSIGNED SPECIALIST**

HEISER, CRYSTAL

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.112 (1)(D)

Ages Five (5) and Up. Groups composed solely of five (5)-year olds and older shall have no less than one (1) adult to every sixteen (16) children.

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

**CONCLUSION SUMMARY**

Compliance Inspector (CI) Crystal Heiser conducted an investigation regarding the allegation that the facility is having more than the maximum number of children per teacher ratio almost on a daily basis. After conducting the investigation, CI Crystal Heiser finds this allegation is substantiated this conclusion is based on the following evidence of licensing rule violations which occurred at the facility.

On August 16, 2021 at 1:04 pm CI Crystal Heiser observed and documented that the facility was out of ratio. The school age classroom with Christine Rickel was the only staff member with 26 children.

On August 16, 2021 at 10:47 am CI Crystal Heiser interviewed Director, Leigh Ann Williams. Director Leigh Anne Williams stated that she rarely is out of ratio and if she is it is in the morning while waiting for other staff to arrive. Ms. Williams stated that if they go over ratio in the morning she steps into the classroom so that they can remain in ratio.

On August 16, 2021 at 11:30 am CI Crystal Heiser interviews caregiver, Christina Rickel. Caregiver Christina Rickel stated that she was in ratio until Leigh Anne had to step out due to CI Crystal Heiser's arrival. Christina also confirmed that their have been random times in the morning that they have been over ration but stated that Leigh Anne steps in to help.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding staff to child ratio. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

5/23/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

4/20/2022

**APPROVING SUPERVISOR**

NURNBERG, TONY A