



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
1/17/2019

DVN
000402755

FACILITY NAME
MICKENS, CYNTHIA L

FACILITY ADDRESS
3943 PASEO BLVD

CITY
KANSAS CITY

ZIP CODE
64110-1311

PHONE NUMBER
(816) 921-0526

COUNTY
JACKSON

ASSIGNED SPECIALIST
SNYDER, PAMELA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-61.045 (3)(V)

All day care provided on the premises of a licensed family day care home shall be in compliance with the licensing rules and the conditions specified on the license.

CONCLUSION SUMMARY

Section for Child Care Regulation determined this complaint is substantiated in that Cynthia L Mickens cared for children outside of the time limitations designated on her license throughout the months of March and April, 2018, continuing through the week ending March 1, 2019. This determination was based on statements made during interviews and observation of child attendance records. On January 25, 2019, during the investigation, CCFS Pam Snyder conducted interviews with Cynthia L Mickens and Parent D. Cynthia Mickens confirmed that she had cared for children after 9:00 pm during March and April, 2018. She stated that most of the children who stayed late were her grandchildren, but not all the late children were related to her. She further stated that she stopped caring for children after 9:00 pm in May, 2018, and she no longer had any children being picked up after 6:00 pm. On January 25, 2019, CCFS Snyder observed child attendance records for the months of March and April, 2018. The attendance records, signed by Cynthia Mickens, showed many instances of children being cared for after 9:00 pm during those months.

On March 8, 2019, CCFS Snyder conducted a telephone interview with Parent B, who stated that her child had continued attending Cynthia L Mickens' daycare after April, 2018, and that he was picked up at approximately 10:00 pm on "a couple days" during the week of February 25 through March 1, 2019.

Based on information obtained during interviews and observation of children's attendance records, this complaint is substantiated. Licensing rules require that "All day care provided on the premises of a licensed family day care home shall be in compliance with the licensing rules and the conditions specified on the license." Cynthia L Mickens is licensed for care until 9:00 pm, and she has provided care after 9:00 pm on multiple occasions.

Based on information obtained during interviews and observation of child attendance records, this complaint is substantiated.

CORRECTIVE MEASURES

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Cynthia L Mickens will take an approved 2-hour class on licensing rules and best practices, available through the Missouri Workshop Calendar, and will provide a copy of the completion certificate to SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/3/2019

CORRECTIVE MEASURE

Cynthia L Mickens will provide attendance records for all children in care for the months of March, April and May, 2019. Each month's attendance records will be sent to SCCR no later than the tenth day of the following month.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/13/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/12/2019

APPROVING SUPERVISOR

TAYLOR, WANDA ILENE