



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
2/9/2022

DVN
002579731

FACILITY NAME

RICHMOND EARLY LEARNING CENTER

FACILITY ADDRESS

42455B BUSINESS HIGHWAY 10

CITY

RICHMOND

ZIP CODE

64085-8176

PHONE NUMBER

(816) 776-2255

COUNTY

RAY

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) JD Greer and Program Coordinator (PC) Caron Ahlemeyer conducted an unannounced investigation of the allegation that Child A (17-months-old) has received multiple bite marks and it continues to happen after discussion with the facility. Parent A (Parent of Child A and B) is concerned about the supervision of children. During the investigation it was found that children were being properly supervised. The allegation is substantiated based on the following evidence and rule violation:

5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On February 10, 2022, Acting Director Donna Weber stated Child C (19-months-old) has bitten several children. Child A (17-months-old) is one of the children he has bitten multiple times. All of the caregivers are aware that Child C has a biting issue and he is re-directed. An incident report was filled out for each bite however, the parent was not informed until the end of the day.

Caregiver Caitlynn Payton stated she completes an incident report when an incident occurs and gives it to the parent at the end of the day.

On February 14, 2022, Parent A stated she does not think the caregivers are harming her son, but she is concerned with Child C's behavior. She is not notified until the end of the day when there is an incident with Child A or Child B.

On February 10, 2022, CI Greer reviewed six incident reports involving Child A. On August 30, 2021, one incident report states that at approximately 10:15 a.m., Child A and another child were both playing with a spin top toy. Child A had his hand out pushing on the toy next to the other child. The other child bit Child A on the arm. There was a red bite mark on his right arm by his wrist. Parent A was notified by a copy of the report that was sent home with the child. It does not indicate that the parent was notified immediately.

On December 20, 2021, one incident report stated that at approximately 3:15 p.m., Child A and a friend were playing with a toy. The friend got upset and bit Child A on the right arm near his elbow. The caregiver, Caitlynn Payton, was able to get to Child A quickly and there was a small red mark that went away. Parent A was notified by telephone, but no time is indicated.

On January 5, 2022, one incident report stated that at approximately 10:55 a.m., Child A and another child were trying to sit on the same toy. Child A was pushed off and caregiver Caitlynn Payton attempted to catch him, but he hit his mouth and elbow as he was falling. Child A's mouth was bleeding. Child A was given water and a cold chewy. Parent A was telephoned, but there is no time indicated when she was contacted.

On January 10, 2022, one incident report stated that at approximately 11:30 a.m., Caregiver Isabella Davis was helping Child A wash his hands in the big sink when Child A leaned forward and bumped his face on the sink faucet. There was a small red mark

near the corner of his right eye. A copy of the incident report was sent home with the child. The report does not indicate when the parent was notified.

On January 11, 2022, one incident report stated that at approximately 11:00 a.m., Caregiver Caitlynn Payton was getting lunch ready and heard a child crying. When she turned around she saw Child A was crying and pulling his hand away from another child. There was a red mark that went away. Child A was given "TLC". The report states the parent was notified, but does not indicate how they were notified.

On January 12, 2022, one incident report stated that at approximately 10:05 a.m., Child A was pushing a push toy across the room and a friend wanted the toy. The friend bit Child A on the left arm in the elbow crease. Child A was given "TLC" and moved to another area with the push toy. The report states the parent was notified, but does not indicate how they were notified.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding completing Injury/Accident Reports and notification to parent(s)/guardian(s). Specifically rule 5 CSR 25-500.192(5)(A) which states: In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s)' written instructions. The facility must provide Child Care Compliance with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	5/19/2022

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	5/18/2022

APPROVING SUPERVISOR
NURNBERG, TONY A