



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
7/24/2019

DVN
001478584

FACILITY NAME

EMMANUEL FAMILY AND CHILD DEVELOPMENT CENTER AND EMERGENCY SHELTER FOR CHILDREN

FACILITY ADDRESS

2414 2416 2418 SWOPE PKY

CITY

KANSAS CITY

ZIP CODE

64130

PHONE NUMBER

(816) 921-3164

COUNTY

JACKSON

ASSIGNED SPECIALIST

BEEM, JONI

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

CONCLUSION SUMMARY

Section for Child Care Regulations has determined Emmanuel Family and Child Development Center and Emergency Shelter for Children violated licensing rule 19 CSR 30-62.182 (1)(C)(3). There is not enough evidence to indicate the bruise was caused by a caregiver. However, the video shows two staff having inappropriate physical interactions with children. Ms. Markell Jones grabs a child by the arm (twice) and Ms. Helen Hill grabs a child by the hand and moves him toward a bookshelf. The boy is not walking but is being drug. As part of the complaint children were interviewed, A child reported witnessing staff grabbing two children by the arm and another child reported the staff grabbed her arm for being in trouble and it hurt her arms. Based on the information gathered during the investigation the allegation is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Deborah Mann will conduct a staff meeting, requiring all employees' participation, to discuss the facility's discipline policy and the Missouri Rules regarding discipline. All attendees will sign a statement of understanding. The statement will be submitted to SCCR by the due date.

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/31/2019

CORRECTIVE MEASURE

All staff of Emmanuel Family and Child Development Center and Emergency Shelter for Children will attend a two hour Section for Child Care Rules and Regulations training. Deborah Mann will arrange a date and time with Child Care Facility Specialist Joni Beem.

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/26/2019

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

9/20/2019

APPROVING SUPERVISOR

TAYLOR, WANDA ILENE