



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

3/30/2023

DVN

000712063

FACILITY NAME

ECONOMIC SECURITY CORPORATION OF SOUTHWEST AREA

FACILITY ADDRESS

750 NATIONAL GUARD RD

CITY

NEOSHO

ZIP CODE

64850-8816

PHONE NUMBER

(417) 451-5709

COUNTY

NEWTON

ASSIGNED SPECIALIST

MERTZ, CAYLIN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

Compliance Inspector (CI) Caylin Mertz conducted an investigation of the allegation that on March 29, 2023, Child A (3-years-old) was injured while on the playground and Parent A was not notified immediately. The allegation is substantiated based on the following information:

5 CSR 25-500.192(5)(A) which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On April 5, 2023, caregiver Holly Roberts stated that she did not observe the incident that occurred on March 29, 2023 however she completed the accident report and forgot to bring it with her on the bus to give to Parent A (parent of Child A). She notified Parent A of the incident when she dropped off Child A.

On April 5, 2023, caregiver Shayleen Augustine stated that it was around 11:57 am when the incident occurred. Child A was dropped off at home around 12:35 pm and Parent A was notified at that time.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/28/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/4/2023

APPROVING SUPERVISOR

UNKNOWN SOUTHWESTERN DISTRICT SUPERVISOR