



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
5/10/2022

DVN
002636599

FACILITY NAME

BRIGHTON MONTESSORI, LLC

FACILITY ADDRESS

5026 N BRIGHTON AVE

CITY

KANSAS CITY

ZIP CODE

64119-3742

PHONE NUMBER

(816) 455-1175

COUNTY

CLAY

ASSIGNED SPECIALIST

GREER, JOHN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(B)

Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

On May 10, 2022, the Office of Childhood received an allegation that the facility was out of ratio . After conducting an investigation, Compliance Inspector (CI) Deborah Lenard has found the allegation to be substantiated based on the following evidence:

5 CSR 25-500.112(1) which states, "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(B) which states, "Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;"

AND

5 CSR 25-500.112(1)(C) which states, "Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;"

On May 16, 2022, CI Lenard interviewed Parent A (Parent of Child A) who stated there was only one caregiver with 4 infants and 12 3-years-old to 4-years-old, on the morning of May 9, 2022. The facility does not have enough teachers.

On May 19, 2022, CI Lenard interviewed Director Cara Haag who stated sometimes the 2-years-old classroom is out of ratio at 1:10. The classroom is out of ratio, sometimes for up to 30 minutes.

On May 19, 2022, CI Lenard interviewed Caregiver Dana Sciortino who stated the 3-year-old to 5-year-old classroom is over ratio almost every morning when she arrives for work at 8:00 a.m. It has been over ratio by as many as 1:15. On May 2, 2022, and May 5, 2022, from approximately 7:30 a.m. to 9:00 a.m. she had 27 children, 3-years-old to 5-years-old, by herself in the classroom.

On May 19, 2022, CI Lenard interviewed Caregiver Donna Ackerman who stated the 2-year-old through 5-year-old classrooms are out of ratio every morning from approximately 7:30 a.m. to 8:00 a.m. The facility has had a hard time keeping staff employed. May 13, 2022, she had 20 children, 3-years-old to 5-years-old by herself for approximately 30 minutes.

On May 19, 2022, CI Lenard interviewed Caregiver Cara Losh who stated some mornings there are ten 2-years-old with one caregiver.

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

CONCLUSION SUMMARY

On May 10, 2022, the Office of Childhood (OOC) received an allegation that Child A (4-years-old) has received multiple injuries and Parent A (Parent of Child A) was not notified immediately. After conducting an investigation, Compliance Inspector (CI) Deborah Lenard has found the allegation to be substantiated based on the following evidence:

5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On May 16, 2022, CI Lenard interviewed Parent A (Parent of Child A) who stated Child A has come home with bite marks and other injuries. The facility does not notify her usually until the end of the day during pick up.

On May 19, 2022, CI Lenard interviewed Director Cara Haag who stated a couple weeks ago she talked with Parent A (Parent of Child A) about Child A being bitten by another child. Parent was notified during pickup of the bite and the incident report was signed.

On May 19, 2022, CI Lenard interviewed Caregiver Rachele Edin who stated on May 9, 2022, Child A (4-years-old) was playing on the playground, and she noticed a bite mark on his arm. The director stated that parents should be contacted, and pictures taken if it is a bad injury. Ms. Edin was not aware that Parent A had concerns about not being notified of injuries.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. Specifically, 5 CSR 25-500.192(5)(A) which states, "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions." The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/6/2023

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/2/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

12/23/2022

APPROVING SUPERVISOR

NURNBERG, TONY A