



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
9/1/2023

DVN
002686946

FACILITY NAME

BEAUTIFUL BEGINNINGS LEARNING CENTER LLC

FACILITY ADDRESS

8501 N BROADWAY

CITY

ST LOUIS

ZIP CODE

63147-2220

PHONE NUMBER

(314) 240-7392

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

FYFE, IAN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.212(1)(C)

Parents shall be informed when field trips are planned.

CONCLUSION SUMMARY

On September 1, 2023, the Office of Childhood (OOC) received an allegation that Ms. Dee [Darinna Thompson] transported Child A (2-years-old) and Child B (4-years-old) without Parent A's (parent of Child A and Child B) consent. After conducting an investigation, Compliance Inspector (CI) Ian Fyfe has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.212(1)(C), which states that: "Parents shall be informed when field trips are planned."

On September 6, 2023, Compliance Inspector (CI) Ian Fyfe interviewed Parent A (parent of Child A and Child B). Child A and Child B did not begin attending the facility until August 7, 2023. On August 30, Ms. Dee, the facility director, sent Parent A a text message asking her to pick up Child A and Child B in Normandy. She told Ms. Dee that this was not possible and requested that she return to the facility with the children. Parent A has never given permission to the facility to transport the children away from the facility.

On September 7, 2023, CI Fyfe conducted an announced inspection to Beautiful Beginnings Learning Center LLC and interviewed Director Darinna Thompson. Ms. Thompson denied the reported concerns despite texting Parent A multiple times that she had Child A and Child B with her at a location other than the facility and denied that she transported the children away from the facility. While at the facility, CI Fyfe reviewed Child A's and Child B's enrollment forms. Parent A did sign the acknowledgement that provides the facility permission to transport the children. On August 30, even though Ms. Thompson received permission from Parent A to bring Child A and Child B to Parent A's place of work, this consent was obtained after the fact Ms. Thompson had already transported the children away from the facility. This occurred without any notice to Parent A. This was evidenced by the start of the text message conversation between Parent A and Ms. Thompson when Ms. Thompson informed Parent A that she already had Child A and Child B with her at the library.

VIOLATION(S)

5 CSR 25-500.082(2)(A)9.

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

CONCLUSION SUMMARY

On September 1, 2023, the Office of Childhood (OOC) received an allegation that Beautiful Beginnings Learning Center LLC is dirty and smells like mold. After conducting an investigation, Compliance Inspector (CI) Ian Fyfe has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.082(2)(A) 9, which states: "The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests."

On September 6, 2023, Compliance Inspector (CI) Ian Fyfe interviewed Parent A (parent of Child A and Child B). On August 30, 2023, Parent A arrived at the facility to pick up Child A and Child B. When Parent A took Child A to the bathroom, she noticed that there was dried urine on the floor. Parent A has seen black and brown stains on the floor of the facility. There is also a

strong scent of mold when you first walk into the facility.

On September 7, 2023, CI Fyfe conducted an announced inspection to the facility and interviewed Ms. Thompson. Ms. Thompson denied the reported concerns. CI Fyfe conducted a walkthrough of the facility and observed black and brown stains on the floor all throughout the facility. Some of the marks and stains appeared to be the result of normal wear; however, there was a significant amount of dirt and other unknown substances on the floor that were easily able to be removed by CI Fyfe scraping the floor. CI Fyfe did not notice any odors that would indicate the presence of mold.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.	Yes	2/22/2024

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/31/2023

APPROVING SUPERVISOR
CHRISCO, MARLA L