



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
2/9/2022

DVN
002577331

FACILITY NAME

DAISY'S IMAGINATION STATION

FACILITY ADDRESS

1375 W MOUNT VERNON ST STE 2

CITY

NIXA

ZIP CODE

65714-7938

PHONE NUMBER

(417) 725-5587

COUNTY

CHRISTIAN

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)7.

Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited.

5 CSR 25-500.102(1)(A)

Child care personnel shall be of good character and intent and shall be qualified to provide care conducive to the welfare of children.

5 CSR 25-500.102(1)(K)

The child care provider shall ensure that within seven (7) days of employment or volunteering and before being left alone with children that caregivers receive a facility orientation. The child care provider shall ensure that documentation verifying completion of the facility orientation is maintained and on file for review by the department for each caregiver. The facility orientation shall include:

5 CSR 25-500.102(1)(L)

The child care provider shall ensure that documentation of caregiver completion of the facility orientation is maintained and on file for review by the department.

5 CSR 25-500.102(1)(M)

The provider shall request the results of a criminal background check for child care staff members as required by 19 CSR 30 63. 020 General Requirements.

5 CSR 25-500.102(1)(N)

Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63. 020 General Requirements.

5 CSR 25-500.102(1)(P)

The child care provider shall conduct a Family Care Safety Registry screening prior to employment for any newly hired child care staff member who has a qualifying criminal background check result.

5 CSR 25-500.102(1)(Q)

Background screening information received by the provider shall be retained in the individual's file in a confidential manner and available for review.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover and CI Laura Wilmesher conducted an investigation regarding the allegation that caregiver Allyssa Wood grabbed Child A (2-years-old) by his arm and leg and had her arm across Child A's back, pinning Child A down on a cot. After conducting the investigation, CI Glover and CI Wilmesher finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.102(1)(A) which states: "Child care personnel shall be of good character and intent and shall be qualified to provide care conducive to the welfare of children."

AND

5 CSR 25-500.102(1)(K) which states: "The child care provider shall ensure that within seven (7) days of employment or

volunteering and before being left alone with children that caregivers receive a facility orientation. The child care provider shall ensure that documentation verifying completion of the facility orientation is maintained and on file for review by the department for each caregiver."

AND

5 CSR 25-500.102(1)(L) which states: "The child care provider shall ensure that documentation of caregiver completion of the facility orientation is maintained and on file for review by the department."

AND

5 CSR 25-500.102(1)(M) which states: "The provider shall request the results of a criminal background check for child care staff members as required by 19 CSR 30 63. 020 General Requirements."

AND

5 CSR 25-500.102(1)(N) which states: "Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63. 020 General Requirements."

AND

5 CSR 25-500.102(1)(P) which states: "The child care provider shall conduct a Family Care Safety Registry screening prior to employment for any newly hired child care staff member who has a qualifying criminal background check result ."

AND

5 CSR 25-500.102(1)(Q) which states: "Background screening information received by the provider shall be retained in the individual's file in a confidential manner and available for review."

On February 9, 2022, CI Glover called Director Kimberly (Kim) Hutton to conduct an interview. Ms. Kim stated that Allyssa Wood started working at the facility on January 24, 2022. Ms. Kim stated Ms. Allyssa did not have a qualifying background check and FCSR on file because it was her understanding staff could get those documents completed within the first 30 days of employment.

On February 15, 2022, CI Glover requested to review Ms. Allyssa's staff file. A qualifying background check, a FCSR, and a completed facility orientation were not included in the file. Ms. Kim stated that a facility orientation was not completed for Ms. Allyssa.

5 CSR 25-500.182(1)(C)3. which states: "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions."

AND

5 CSR 25-500.182(1)(C)7. which states: "Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited."

On February 15, 2022, CI Glover and CI Wilmesher interviewed Caregiver Kylie James and Parent A (Parent of Child A). Parent A and Ms. Kylie witnessed Ms. Allyssa yank Child A's arm and yell at him in the 3-years-old classroom before walking him back into the 2-years-old classroom. Ms. Kylie walked into the 3-years-old classroom and observed Ms. Allyssa in a squat position next to Child A's cot. Ms. Kylie stated that Ms. Allyssa was leaning over Child A with her arm on him, holding Child A down on his cot. Ms. Kylie stated she observed Child A laying on his stomach, kicking his legs, screaming and crying while Ms. Allyssa was holding him down. Parent A then walked into the 3-years-old classroom and observed Ms. Allyssa holding Child A down with her forearm as Child A was screaming.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All employees of Daisy's Imagination Station shall complete a two-hour training on appropriate discipline. This training shall be approved by the Missouri Workshop Calendar and viewable in OPEN Toolbox.	Yes	1/23/2024
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall designate someone to ensure that all employees have a comprehensive background screening completed prior to a person's employment and/or presence within the child care facility. The comprehensive background screening must include verification of fingerprinting of the individual and a requested screening via the Family Care Safety Registry. The designee shall submit a signed statement agreeing to ensure this requirement is followed. A copy of the signed statement shall be provided to the Child Care Compliance Section.	Yes	12/18/2023
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall create a plan to ensure how new hire employees (paid employees and unpaid/paid volunteers) are fully trained on the responsibility of	Yes	12/18/2023

caregivers, specifically the licensing rule, 5 CSR 25-500.182(1)(C)3 which states: "Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions" and 5 CSR 25-500.182(1)(C)7 which states: "Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited" before caring for children. A copy of the plan shall be submitted to the Child Care Compliance Section.

CORRECTIVE MEASURE

The facility shall review all employee records, (paid employees and unpaid/paid volunteers), and ensure that within seven days of hire date and before caring for children, all staff members and volunteers have completed a new employee orientation, as outlined in 19 CSR 30-62.102(1)(J). A signed statement that this has been completed and verifying all employees and volunteers have completed the new employee orientation shall be submitted to the Child Care Compliance Section.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/10/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/31/2022

APPROVING SUPERVISOR

NURNBERG, TONY A