



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT

1/27/2021

DVN

002717251

FACILITY NAME

KIDDIE CITY LLC

FACILITY ADDRESS

509 DAIRY ST

CITY

MONETT

ZIP CODE

65708-2524

PHONE NUMBER

(417) 635-2029

COUNTY

BARRY

ASSIGNED SPECIALIST

KREITZER, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (1)(B)

The premises shall conform to the fire and safety requirements of the State Fire Marshal or his/her designee and requirements for state or local zoning, building and sanitation.

19 CSR 30-62.082 (2)(B)(2)(B)(III)

If a unit for infants and toddlers is auxiliary to a facility for older children, centers initially licensed for infant/toddler care after the effective date of these rules or facilities adding new infant/toddler space, shall have play, sleeping and bathroom space in the infant and toddler unit. This space shall be separated from the space used for older children by floor-to-ceiling walls.

19 CSR 30-62.082 (3)(B)(1)(B)

If twenty (20) or fewer school-age children are in care, one (1) bathroom may be designated for school-age children only.

CONCLUSION SUMMARY

SCCR determined the facility was in violation of these licensing rules based on the information provided by Robyn Chrysler, LLC Member, interviews with caregivers Victoria Gutierrez, Desiree Castro, and Heather Chrysler, and observations made by environmental sanitation inspector, Edith Todd and CCFS Penny Kreitzer.

Ms. Chrysler contacted SCCR regarding the sanitation issues at the facility, in that sewage had backed up in the boys' bathroom and utility closet on the preschool/school age side of the facility. As a result, the boys' bathroom was closed, so all the children were using the girls' bathroom or the bathroom in the infant/toddler unit. During an unannounced inspection on January 28, 2021, CCFS Kreitzer observed the girls' bathroom to be in working order and sufficient to meet the needs of the number of children at the facility.

During her interview, Ms. Gutierrez reported she smelled feces yesterday and overheard Desiree Castro (caregiver) talking about the toilets. Ms. Gutierrez stated she was working with the two year old children, and if they needed to use the restroom, they used the girls' bathroom, but she personally used the infant/toddler bathroom. The boys' bathroom door was kept inaccessible and closed. Desiree Castro reported the facility has had sewer issues before, in the boys' bathroom a couple of weeks ago. She stated the boys' bathroom and storage closet flooded when the boys' toilets were flushed adding "sometimes the flood water is clear and sometimes it is dirty." Ms. Castro reported "mushrooms and blue paper towels" coming up through the drain. When the sewage will not go down, mop buckets and styrofoam cups were used to clean up the water. Plumbers came to the facility and they thought the issue was repaired, but yesterday the toilets were acting up again and water flooded the bathroom and closet. The girls' toilets were used yesterday. The two year old children used the infant/toddler bathroom because they cannot wait when the other bathroom is in use by the older children.

Heather Chrysler reported there was liquid coming up through the drain in the boys' bathroom with black specks in it. There were a couple of inches of liquid around the drain. The bathroom was made inaccessible to the children immediately. The children used the girls' bathroom and if the girls' bathroom was busy, the older children were sent over to the infant/toddler bathroom. Heather Chrysler stated her co-worker, Victoria Gutierrez, took children to use the infant/toddler bathroom today. She stated Ms. Gutierrez may not have realized the water was not shut off to all the bathrooms on the preschool/school age side of the facility as it had during the clean up yesterday.

On January 28, 2021, CCFS Kreitzer conducted an inspection at the facility and observed and documented several school age

children coming out of the bathroom on the infant/toddler side of the facility. Caregivers stated they were following the previous days protocol when the water had been shut off. Ms. Chrysler stated they were not to be using the Infant bathrooms following conversations with CCFS Kreitzer on January 27th.

A Special Circumstances Sanitation inspection was completed and provided by Edith Todd , environmental services on January 28, 2021 and the following information was documented by Ms. Todd during her inspection: On January 27, 2021 there was effluent/gray water back up through the floor drains in the boys' bathroom and the utility storage room. The facility cleaned the two rooms and locked them both so the children would not have access to them. The facility contacted plumbers about the issue and had the City of Monett at the facility once it was discovered it was an issue with disposal into the city drain system. The city took cameras to view the pipes and found the issue is with deteriorating clay pipe on the north side of the building in the parking lot. The facility was inspected and does not conform with the sanitation requirements of the Missouri Department of Health and Senior Services, Section for Child Care Regulation.

CORRECTIVE MEASURES

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The facility shall provide a plan to ensure children have sanitary restrooms and facilities that are healthy and safe.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/28/2021

CORRECTIVE MEASURE

The facility shall conform with the sanitation requirements of the Missouri Department of Health and Senior Services, Section for Child Care Regulation, as evidenced by an approved Sanitation inspection report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/15/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/1/2021

APPROVING SUPERVISOR

WHITE, LEAH