

MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE COMPLAINT INVESTIGATION OF SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT 10/23/2023

DVN

001978294

FACILITY NAME

MINI ADVENTURES PRESCHOOL AND DAYCARE LLC

FACILITY ADDRESS

360 SW 13 HWY

 CITY
 ZIP CODE
 PHONE NUMBER
 COUNTY

 WARRENSBURG
 64093-7554
 (660) 747-1265
 JOHNSON

ASSIGNED SPECIALIST

MERTZ, CAYLIN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.222(9)

All records of children shall be confidential, protected from unauthorized examination, and available to the parent(s) upon request.

CONCLUSION SUMMARY

On October 23, 2023 the Office of Childhood received a report alleging "On October 20, 2023 at 05:20 p.m., this childcare facility denied reporter's rights to legal information regarding the care and contractual details of reporter's minor child (Child A 3-year-old daughter) who is in their care. Reporter's estranged husband enrolled Child A and listed reporter as an authorized pick up and not as her mother. Even with all supporting legal documents provided (birth certificate, social security card, marriage license), they stated that reporter was not entitled to that information per their director's conversation with reporter's husband. All court documents show reporter is her legal guardian and biological mother. There are no court assigned custody agreements." After conducting an investigation, Compliance Inspector (CI) Caylin Mertz has found this allegation to be substantiated based on the following evidence and rule violations:

5 CSR 25-500.222(9) which states "All records of children shall be confidential, protected from unauthorized examination, and available to the parent(s) upon request."

On October 25, 2023 Compliance Inspector (CI) Caylin Mertz conducted an unannounced inspection of the facility. A walkthrough of the facility was completed. Director Lisa Parsons and Caregiver Emily Dunkeson were interviewed. Caregiver Emily Dunkeson indicated on October 20, 2023 Parent A entered the facility and requested a copy of Child A's file. Caregiver Emily told Parent A she could not have a copy as the paperwork had been completed by Child A's Father so it was his paperwork. Emily offered Parent A a blank copy of an enrollment form and suggested she complete another form to provide any information she deemed necessary. Parent A continued to state she had a right to Child A's file while Emily continued to deny her access to the file. Parent A eventually picked up Child A and left the facility.

On November 16, 2023 Parent A was interviewed. She indicated she had gone to pick Child A up from the facility on October 20, 2023 and requested a copy of her file. Caregiver Emily told her she could not have a copy due to confidentiality.

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N) Yes **COMPLETED DATE**

12/12/2023

DISPOSITION

DISPOSITION DATE

SUBSTANTIATED

11/27/2023

APPROVING SUPERVISOR

FOX, ROMENA