



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/30/2023

DVN
002590736

FACILITY NAME

TALENTED TOTS - PARKVILLE, LLC

FACILITY ADDRESS

10801 NW CROOKED RD

CITY

PARKVILLE

ZIP CODE

64152-3419

PHONE NUMBER

(816) 741-1817

COUNTY

PLATTE

ASSIGNED SPECIALIST

MERTZ, CAYLIN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.082(1)(I)

All flammable liquids, matches, cleaning supplies, poisonous materials, medicines, alcoholic beverages, hazardous personal care items or other hazardous items shall be inaccessible to children.

5 CSR 25-500.082(2)(B)2.B.

For all other group day care homes licensed for more than four (4) infant/toddlers and for all day care centers licensed for more than twenty (20) children or more than four (4) infant/toddlers, the following shall apply:

5 CSR 25-500.082(2)(B)2.B.(IV)

No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(B)

Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

Compliance Inspector (CI) Caylin Mertz conducted an investigation of the allegations that there are too many children for available staff and a child touched a mouse trap. The gel of the mouse trap did get all over Child A's (20-months-old) hand. The allegation is substantiated based on the following information:

5 CSR 25-500.192(5)(A), which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On July 10, 2023, caregiver Mamefatim Ndiaya stated that about two weeks prior, she had put a mouse trap in the infant classroom under the back of the crib by the wall where she didn't think the children could reach.

5 CSR 25-500.192(5)(A), which states: "In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions."

On July 10, 2023, caregiver Hannah Vanderberg stated that she was present when Child A touched a mouse trap . Child A had crawled under the crib. She heard Child A start to cry, and when she turned around, she saw Child A holding her binky with an attached stuffed animal and crying because it was sticky . She did not do an incident report and she was not sure if Child A's parents were told.

On July 10, 2023, caregiver Cassie Whittlesey stated that she thought the incident occurred on June 19, 2023. She was getting snack ready and Hannah turned around to see Child A freaking out because her hands were sticky . They determined Child A had touched a sticky mouse trap that was under the crib. She didn't do an incident report and did not talk to Child A's parents about this.

5 CSR 25-500.082(2)(B)2.B., which states: "For all other group day care homes licensed for more than four (4) infant/toddlers and for all day care centers licensed for more than twenty (20) children or more than four (4) infant/toddlers, the following shall apply:"

AND

5 CSR 25-500.082(2)(B)2.B.(IV), which states: "No more than eight (8) infant/toddlers or sixteen (16) two (2) -year olds shall be in a group;"

AND

5 CSR 25-500.112(1), which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(A), which states: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

AND

5 CSR 25-500.112(1)(B), which states: "Age Two (2) Years. Groups composed solely of two (2) -year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group;"

AND

5 CSR 25-500.112(1)(C), which states: "Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;"

On June 30, 2023, CI Krystal Williams conducted a walkthrough of the facility and observed violations of staff/child ratios and group size. Specifically:

- 10 children, 12- to 18-months-old, were cared for by two caregivers
- 19 children, all 2-years-old, were cared for by two caregivers
- 11 children, 4- to 5-years-old, were cared for by one caregiver

CORRECTIVE MEASURES

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The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/26/2024

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

11/27/2023

APPROVING SUPERVISOR

FOX, ROMENA