



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/28/2022

DVN
002549611

FACILITY NAME

DELTA AREA ECONOMIC OPPORTUNITY CORPORATION

FACILITY ADDRESS

918 COMPRESS RD

CITY

KENNETT

ZIP CODE

63857

PHONE NUMBER

(573) 717-1193

COUNTY

DUNKLIN

ASSIGNED SPECIALIST

GRAHAM, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)1.

Caregivers shall not leave any child without competent adult supervision.

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

On May 3, 2022, Compliance Inspector (CI) Jessica Graham investigated the allegation that on April 28, 2022, at approximately 10:00am, Child A (92-years-old) was left unattended in Room A for approximately 9 minutes by caregivers Hannah Cummins and Jerica Jefferson. The allegation is substantiated based on the following information:

5 CSR 25-500.182(1)(A)1. which states: "Caregivers shall not leave any child without competent adult supervision."
AND

5 CSR 25-500.182(1)(A)3. which states: "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

On May 3, 2022, training director Donna Morse stated that she was outside with another class and heard over the radio that Child A (2-years-old) was missing. The caregivers are supposed to be using a face to name count during all transitions. The caregivers for the room were Hannah Cummins and Jerica Jefferson.

On May 3, 2022, director Tiffany Hill stated that the class was coming in from outside and Child A walked to Room A and the caregivers and other kids went into Room B. -Child A was seen on video playing in Room A for 9 minutes before the caregivers found Child A in the other room. The caregivers did not do a face to name count when they got into the classroom from outside. Both caregivers were terminated and the other staff have already been spoken to about correctly following procedures of face to name and head counts.

On May 11, 2022, caregiver Jerica Jefferson stated that she was working with Child A on April 28, 2022. They were coming in from outside, Child A veered off into another classroom and she did not see Child A walk away. As the class comes inside, a teacher will stand by the door and call out names to make sure that everyone is there, but this did not happen when this incident occurred. They forgot to count the kids as they walked into the classroom. They were getting ready to do a sensory activity with the class and was having everyone sit at the table, and because all the kids have their picture on the table, they noticed when they were sitting the kids down that Child A's place was empty. That is when they realized that Child A was not with them. Ms. Hannah went to look for Child A when they noticed that she was gone.

On May 11, 2022, caregiver Hannah Cummins stated that the class had gone down the hallway and into the classroom but did not do a head count, like they usually would do. As they were getting ready to sit the kids down for an activity, she realized that Child A was missing. She took off down the hallway to look for Child A and alerted everyone via the radio, and saw Child A playing in Room A.

On May 3, 2022, CI Graham observed video footage of the incident on April 28, 2022. The class was walking inside and Ms. Hannah and Ms. Jerica are behind the class as they walk in the door. As the class is walking by Room A, Child A walks into the

classroom. Child A walks in Room A and starts playing with toys. The caregivers walk by Room A with the rest of the class and go to Room B. Child A is in the room playing for 9 minutes before Ms. Hannah comes in Room A and finds her. In Room B, video footage shows the class walking in and caregivers not counting the kids. The caregivers do not recognize that Child A is missing until doing a table activity.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
All staff members (paid employees or unpaid volunteers) must take the online training course titled, "Making a Difference: Protecting Health and Keeping Children Safe" available at https://dese.mo.gov/childhood/child-care/training-info . Verification of attendance shall be through the Toolbox report.	Yes	11/4/2022
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.	Yes	11/5/2022
DISPOSITION	DISPOSITION DATE	
SUBSTANTIATED	10/18/2022	
APPROVING SUPERVISOR		
CHRISCO, MARLA L		