



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/14/2017

DVN
001956227

FACILITY NAME

ACADEMY II LLC

FACILITY ADDRESS

9 DORADO DR

CITY

COLUMBIA

ZIP CODE

65201-6602

PHONE NUMBER

(573) 441-0888

COUNTY

BOONE

ASSIGNED SPECIALIST

NICHOLS, JOY LYNN

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

19 CSR 30-62.182 (1)(D)(1)

Infants and toddlers shall have constant care and supervision. Home monitors or commercial devices marketed to reduce the risk of Sudden Infant Death Syndrome (SIDS) shall not be used in place of supervision while children are napping or sleeping.

19 CSR 30-62.082 (4)(A)

A safe diapering table with a waterproof washable surface shall be used for changing diapers. The diapering table shall be located within or adjacent to the group space so the caregiver using the diapering table can maintain supervision of his/her group of children at all times.

19 CSR 30-62.082 (6)(A)(3)

Adult supervision shall be provided at all times when children are outside. For children three (3) years of age and above, staff/child ratios may be one and one-half (1 1/2) times the indoor staff/child ratios. The required indoor staff/child ratios shall be maintained on the premises at all times.

CONCLUSION SUMMARY

SCCR has determined that the facility is in violation of the above rules based on the following:

- Written summary and statements made by Regina McDonald, facility director, that on March 13, 2017, Child C opened the door and went outside. Child C was outside alone for just over one minute.
- Statements by Kelly Lynch, assistant director and caregivers, Jennifer Jones and Angela Frisby, that Child C left the classroom through the door to the outside, and they were unaware Child C had left the classroom until Parent B, the parent of another enrolled child, knocked on the classroom window and brought Child C to the door.
- Incident reports completed by Kelly Lynch, assistant director, Jennifer Jones, caregiver, and Angela Frisby, caregiver, stating Child C left the classroom and was returned to the classroom after Parent B found Child C outside.
- Camera footage showing Child C leaving the classroom door that exits directly outside.

PROVIDER COMMENTS

This was a self reported incident. Immediate action was taken by the Academy. Within 2 days, mirrors were installed for better visibility of room, door alarms were installed, and a different door knob was installed to deter children. The egress for daily activities was changed to route children through an area to go differently onto playground. This was done before any action or input was given by licensing. Teachers were immediately disciplined and placed on 90 days probation. This was done before any action or input was given by licensing. All staff was required to complete a "Back-to-Basics" policy review in a one-on-one meeting with the Director. This was done before any action or input was given by licensing. All staff members were required to take a licensing regulation quiz and have it completed by March 31st. This was done before any action or input was given by licensing. All staff members will complete a two hour training on supervision and a two hour training on regulation.

CORRECTIVE MEASURES

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The facility will ensure that caregivers shall be able to provide supervision while changing diapers in the infant/toddler rooms. The method by which supervision is provided may include mirrors or changing the location of the diapering table. Regina McDonald shall write a statement and provide SCCR with the chosen method Academy II, LLC by April 14, 2017.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/4/2017

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/28/2017

APPROVING SUPERVISOR

BRUCE, CHRISTINA