



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
3/3/2020

**DVN**  
002423238

**FACILITY NAME**

BRIGHTER DAYS CHILDCARE CENTER 2 LLC

**FACILITY ADDRESS**

3314 E 24TH TER

**CITY**

KANSAS CITY

**ZIP CODE**

64127-4246

**PHONE NUMBER**

(816) 501-8415

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

RUFFIN, MICHELLE

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-61.175 (1)(A)(2)

The provider or an assistant personally shall admit each child upon arrival and personally shall dismiss each child upon departure. Children shall be dismissed only to the parent(s), guardian, legal custodian or to the individual(s) approved by the parent(s), guardian or legal custodian.

19 CSR 30-61.175 (1)(D)(1)

Infants and toddlers shall have constant care and supervision.

19 CSR 30-61.185 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent's immediately. If the child requires emergency medical care, the provider shall follow the parent's written instructions.

19 CSR 30-61.185 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

19 CSR 30-61.105 (1)(R)

The provider shall have documentation on file at the home of current certification in age-appropriate first aid and cardiopulmonary resuscitation (CPR) training. The training shall be certified by a nationally-recognized organization, such as the American Red Cross, American Heart Association, or an equivalent certification, include an in-person skills assessment, and be approved by the department. At least one (1) caregiver with current certification in age-appropriate first aid and CPR must be on site at all times when children are present. First aid/CPR training may count toward the annual clock hour training requirement.

19 CSR 30-61.105 (5)

Safe Sleep Training. Every three (3) years the provider and assistant(s) in a family child care home licensed to provide care for infants less than one (1) year of age shall successfully complete department- approved training regarding the American Academy of Pediatrics (AAP) safe sleep recommendations contained in the American Academy of Pediatrics Task Force on Sudden Infant Death Syndrome. Technical report - SIDS and other sleep-related infant deaths: Updated 2016 Recommendations for a Safe Infant Sleeping Environment, by Moon RY, which is incorporated by reference in this rule as published in PEDIATRICS Volume 138, No. 5, November 1, 2016 and available at <http://pediatrics.aappublications.org/content/pediatrics/early/2016/10/20/peds.2016-2938.full.pdf>. This rule does not incorporate any subsequent amendments or additions.

19 CSR 30-61.210 (11)

All records shall be available in the home for inspection by the department upon request.

19 CSR 30-61.210 (7)

All enrollment records, medical examination records and attendance records shall be filed in a place known to caregivers and shall be accessible at all times. Records shall not be in a locked area or removed from the home during the hours the home is open and operating.

**CONCLUSION SUMMARY**

Section for Child Care Regulation (SCCR) has determined that Brighter Days Childcare Center 2 LLC violated these licensing rules on February 28, 2020, when a 23-month-old child sustained an injury to his arm while in care.

On March 3, 2020, CCFS Michelle Ruffin conducted an interview with Parent A and observed Child A's injury. SCCR observed Child A to have an area on the left arm just above the elbow that appears to have several layers of skin missing . The injury is

about 2-3 inches long and about an inch wide. The area was wet and very red.

On March 4 and 13, 2020, CCFS Michelle Ruffin conducted unannounced inspections at Brighter Days Childcare Center 2 LLC. Interviews were conducted with caregivers Pamela Robinson, Patricia Jones Dickerson, Sandra Jamerson, and provider Rhonda Rose.

The allegations are substantiated based on the statements by the following staff :

- \* Both Pamela Robinson and Patricia Jones Dickerson stated that
- \* They were the only staff present when Child A was in care on Friday, February 28, 2020.
- \* When Child A wakes up before the other children that they will put Child A into a high chair to keep Child A from waking up the other children.
- \* Child A is able to unbuckle himself from the high chair and has gotten out previously .
- \* Child A woke up from naptime at around 2pm on Friday, February 28, 2020.
- \* They were cleaning up for the weekend when Child A was buckled into the high chair .
- \* Patricia Jones Dickerson buckled Child A into the high chair located in the kitchen area .
- \* They did not see what happened to Child A.
- \* They did not contact Child A's parents about the injury or complete an injury report.
- \* They did not complete an injury report on Friday, February 28, 2020.
- \* Child A's enrollment paperwork was located in the other building and they did not have access to Child A's paperwork.
  
- \* Patricia Jones Dickerson stated that she was not in the room when Child A was injured as she had left the room to place some laundry in the washing machine. When she returned 2-3 mintues later Child A was crying on his cot.
- \* Pamela Robinson stated that she was in the adjoining room taking some sheets off the cribs when Child A was placed in the high chair.
- \* Patricia Jones Dickerson stated that she came back into the room and picked up Child A who was crying and she put water and band aids on Child A's injury.
- \* Patricia Jones Dickerson stated that she is not currently certified in First Aid or CPR but she knows "how to do it."
- \* Patricia Jones Dickerson stated that she was the only staff present when Child A was picked up from daycare at 5:45pm on Friday, February 28, 2020.
- \* Patricia Jones Dickerson told Child B that Child A had an accident and that if Parent A wanted to come in to speak to her that she could. She did not speak to Parent A about the injury.
- \* Sandra Jamerson stated that she was unaware that Child A had gotten injured until Parent A arrived at the daycare on Monday, March 2, 2020, to find out what happened to Child A. When she did not know Parent A asked to speak with owner Rhonda Rose.
- \* Rhonda Rose stated that she was unaware that Child A had gotten injured until she received a text message and photos from Parent A on Monday, March 2nd at 6:30am.

During a second interview on March 13, 2020, both Pamela Robinson and Patricia Jones Dickerson were shown a photograph of Child A's injury that was taken on Friday, February 28, 2020. Both agreed that the photo was representative of how Child A's injury looked like on Friday, February 28, 2020. Both deny causing injury to Child A and that they did not see what happened to Child A.

On April 22, 2020, CCFS Michelle Ruffin requested documentation of First Aid, CPR and Safe Sleep Training for Pamela Robinson and Patricia Jones Dickerson and observed that Patricia Jones Dickerson was not certified in First Aid , CPR or Safe Sleep Training due to being unable to verify the information in the OPEN Training Registry . On April 28, 2020, SCCR received documentation that Patricia Jones Dickerson did not have current First Aid /CPR or Safe Sleep Training at the time of the incident. In the documentation, Patricia Jones Dickerson took Safe Sleep Training on April 23, 2020.

Based on these interviews and observations, there is sufficient evidence that child care licensing rules were violated , therefore these allegations are substantiated.

## CORRECTIVE MEASURES

### CORRECTIVE MEASURE

The faciltiy will submit a statement signed by all staff and volunteers that they understand that a parent must be notified immediately if there is an injury to a child and that an incident report should be completed and placed in the child's file.

### COMPLETED (Y/N)

Yes

### COMPLETED DATE

12/14/2020

<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
<p>Provider Rhonda Rose will submit a statement to SCCR that all records of children attending Brighter Days Childcare Center 2 LLC will remain at the facility; all caregivers must complete Safe Sleep Training within 30 days of employment; and there must be at least one staff member present who is certified in First Aid and CPR at all times when children are in care.</p>		Yes	7/14/2020
<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
<p>All staff shall complete at least one hour of mandated reporter training. Brighter Days Childcare Center 2 LLC must provide verification of the training via the toolbox verifying the completion of the training within two weeks of completing the training. This training must be recorded in the Missouri Professional Development Registry at <a href="http://www.OPENInitiative.org">www.OPENInitiative.org</a> within two weeks of the training.</p>		Yes	1/11/2021
<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
<p>Provider Rhonda Rose will review the facility's emergency preparedness plan with all staff. Verification of this meeting will be submitted to SCCR.</p>		Yes	12/14/2020
<b>DISPOSITION</b>		<b>DISPOSITION DATE</b>	
SUBSTANTIATED		5/22/2020	
<b>APPROVING SUPERVISOR</b>			
UNKNOWN NORTHWESTERN DISTRICT SPECIALIST 1			