



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/12/2017

DVN
001990172

FACILITY NAME
KIDS KINGDOM

FACILITY ADDRESS
2 FOUR WINDS DR

CITY
ST PETERS

ZIP CODE
63376-1125

PHONE NUMBER
(636) 397-6968

COUNTY
ST CHARLES

ASSIGNED SPECIALIST
DIXON, LEATRICE L

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

CONCLUSION SUMMARY

Based on the investigation, the allegation that on May 9, 2017, Child A (5-months-old) was in a playpen, swaddled in a fleece blanket with his arms tucked in and another fleece blanket across his neck and chest with a bottle propped up feeding him, with Ms. Rhonda out of sight, behind a partially closed accordion door, is substantiated.

On May 23, 2017, Parent B (parent of Child A) stated that on May 9, 2017, Parent A picked up Child A and came home upset because she had found Child A in a playpen in the napping room. Child A had been swaddled in a blanket, with his arms inside the blanket. Another blanket was also wrapped around Child A's neck to hold up his bottle. The accordion door that leads to the napping room was slightly open with the teacher seated in a recliner, near the napping area, feeding another infant, but could not have seen Child A from where she was positioned. He called the director, Tommye Bishop and discovered that this is their common practice. He feels the facility misled him by telling him that they follow all the licensing procedures as everyone else but that since they did not have to pay licensing fees they could pass the cost savings on to families.

On May 23, 2017, director Tommye Bishop stated that they frequently swaddle and prop infant bottles to feed infants. They swaddle infants with their arms in and use another blanket to wrap around their neck and shoulders to hold the bottle in the infant's mouth.

On May 23, 2017, infant caregiver Rhonda Lane stated that they frequently swaddle and prop infant bottles to feed infants. They do this when they have too many children to care for and they need to eat. Some infants are swaddled and placed with another blanket around their neck and shoulders while in a bouncer seat as well, because they cannot hold the bottles themselves. Sometimes they place the swaddled infants with propped bottles in playpens in the napping area and partially close the doors. They close the accordion doors because other infants bother the babies but will leave them open about 2 feet. On May 9, 2017, she swaddled Child A, wrapped another blanket around his neck and shoulders, laid him in the playpen and propped up his bottle with the blanket. They swaddle with arms in the blanket because infants will knock their bottles out of their mouths if they have their arms free. She generally tries to hold babies for feeding, but they do frequently prop their bottles to feed them.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

COMPLETED (Y/N) COMPLETED DATE
No

DISPOSITION
SUBSTANTIATED

DISPOSITION DATE
7/28/2017

APPROVING SUPERVISOR
AHLEMEYER, CARON