



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
8/1/2019

**DVN**  
001401469

**FACILITY NAME**

BOWS 'N BULLFROGS

**FACILITY ADDRESS**

668 S HIGHWAY 47

**CITY**

UNION

**ZIP CODE**

63084

**PHONE NUMBER**

(636) 583-3373

**COUNTY**

FRANKLIN

**ASSIGNED SPECIALIST**

DIXON, LEATRICE L

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.112 (1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

**CONCLUSION SUMMARY**

On August 1, 2019 Child Care Facility Specialist (CCFS) Leatrice Dixon conducted interviews regarding the allegation that one day in mid-June 2019, staff members Shelby Dallas and Tori Simpson left Child A, age 2, outside on the playground without supervision for about 5 minutes.

This investigation has been substantiated, finding that the following licensing rules were violated:

19 CSR 30-62.182 (1)(A)(1) which states: "Caregivers shall not leave any child without competent adult supervision,"

AND

19 CSR 30-62.112 (1)(E) which states: "Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

The following interviews concluded that Child A, age 2 years old, was left alone, outside, without supervision for a period of time in that:

On August 1, 2019, Parent A said that one day during the week of June 17th she went to pick up Child A. When she got to the lower level near the bathrooms and water fountain, she saw two teachers and a large group of kids.

She looked for her child but didn't see him and asked the teachers where he was. One them said, "he's right here," but it was not her child and she couldn't find him. She started to get upset and panicked. She walked outside with Ms. Kayla to look through the playground, eventually finding him under some play equipment.

On August 9, 2019 Child Care Facility Specialist (CCFS) Leatrice Dixon interviewed Mary Roy, owner via phone. Mary Roy, owner, said that she had not been present but her staff told her that they had come inside for drink but had only been in a few minutes when the parent arrived and asked where they child was. The staff thought the child was inside but he wasn't. They looked outside and saw the child. Since this incident, she has been reiterating to staff that they need to follow all the processes they have for keeping track of the children. She has reinforced that they need to always constantly be aware of the number of children they are responsible for and who those children are. Things that she has been reinforcing include, counting heads, and doing face to name attendance. She also reminded them that they need to have a teacher do a sweep of the playground when they come inside and to check all the areas for children.

On August 13, 2019 CCFS Dixon conducted interviews regarding the allegation that one day in mid-June 2019, staff members Shelby Dallas and Tori Simpson left Child A, age 2, outside on the playground without supervision for about 5 minutes. Tori Simpson, staff member, said that Child A was left outside on the playground by himself sometime in June but she can't remember the day. She thinks Child A was left outside for about 2 or 3 minutes. She and staff member Shelby Dallas, who had also just started work at the facility, were outside on the playground with their group. She thinks they had about 16 preschoolers outside. Most of the group was asking for drinks except about two kids. Shelby took 14 kids inside to get a drink and she stayed outside with the other 2 kids. She got to thinking it was silly that they didn't take in all the kids for drinks so she brought the kids she was outside with back inside. She must have only brought in 1 kid or maybe she had 3 kids outside and brought in 2 kids. While they were all inside getting drinks, Parent A arrived. Parent A looked around and asked where Child A was. He was not inside. Parent A and staff member, Kayla, went outside to look for Child A. They brought Child A inside and the parent and child left. She spoke with Kayla and Mary Roy, owner, about the incident both told her she needed to make sure she had awareness of all the kids she was responsible for. Kayla Willcoxson, staff member, said that she was present the day this happened. She had been upstairs getting school age kids off the bus. Parent A came in and she walked downstairs with her and when they got downstairs she asked both Shelby and Tori "Where's Child A?" but they didn't know. She and the parent went outside and found him. She believes he was probably outside 2 or 3 minutes because that's about how long it takes when they come inside for a drink, then they go back outside. She spoke with both staff members about how they had to keep track of the kids especially at transition times and she spoke to Mary Roy (owner) about it. She knows that Mary also spoke to the staff members.

**CORRECTIVE MEASURES**

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
All staff and volunteers must obtain one (2) clock hours of approved training on supervision. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <a href="http://www.moworkshopcalendar.org/">http://www.moworkshopcalendar.org/</a> . The local Child Care Aware agency may also assist in finding training. The Child Care Aware website can be found at <a href="http://www.childcareaware.org/">http://www.childcareaware.org/</a> . Certificates of attendance shall be provided to the Section for Child Care Regulation.	Yes	4/17/2020

<b>CORRECTIVE MEASURE</b>	<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding supervision and transitioning. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.	Yes	9/26/2019

<b>DISPOSITION</b>	<b>DISPOSITION DATE</b>
SUBSTANTIATED	8/15/2019

**APPROVING SUPERVISOR**  
KOCH, DENISE ELAYNE