



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
2/15/2023

DVN
002911602

FACILITY NAME

ASHLAND CHILDCARE CENTER LLC

FACILITY ADDRESS

701 E LIBERTY LN

CITY

ASHLAND

ZIP CODE

65010-9401

PHONE NUMBER

(573) 657-2623

COUNTY

BOONE

ASSIGNED SPECIALIST

HONEA, MICHELLE J

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

On February 15, 2023, the Office of Childhood (OOC) received an allegation that: Ratio for 1 and under are not being met between 730-9am. There are normally at least 10 babies to 1 teacher. Sometimes up to 13 to one teacher. After conducting an investigation, Compliance Inspector (CI) Michelle Honea has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.112(1): which states, "The following staff/child ratios shall be maintained on the premises at all times."

AND

5 CSR 25-500.112(1)(A): which states, "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

AND

5 CSR 25-500.112(1)(E): which states, "Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

On March 1, 2023, CI Honea conducted an unannounced inspection to the facility and interviewed Destiny Minix, Michayla Cubby, and Alexander Kent. All staff stated that each room is out of ratio on a daily basis and the owner has been notified but nothing is done to correct the situation. While at the facility CI Honea did a walk through and observed that both classrooms were out of ratio and the infant/toddler room was also over group size. CI Honea observed the infant/ toddler room had one staff with nine children ages 3-months-old to 19-months-old. CI Honea also observed the mixed age room that had twenty-one children with two staff. The children were ages 2-years-old to 10-years-old with two children being age 2-years-old.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/10/2023

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios. A statement indicating that this has been completed shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/10/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

4/13/2023

APPROVING SUPERVISOR

CHRISCO, MARLA L