



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/14/2017

DVN
002524316

FACILITY NAME

LOTS OF LOVE PRESCHOOL CHILDCARE CENTER

FACILITY ADDRESS

2401 THORNBERRY DR

CITY

COLUMBIA

ZIP CODE

65202-4244

PHONE NUMBER

(573) 818-6343

COUNTY

BOONE

ASSIGNED SPECIALIST

BRUCE, CHRISTINA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.082 (6)

Outdoor Space.

19 CSR 30-62.082 (6)(B)

Infants and Toddlers.

19 CSR 30-62.082 (6)(B)(2)

Staff/child ratios for infant/toddlers and two (2)-year olds shall be maintained at all times.

19 CSR 30-62.112 (1)

The following staff/child ratios shall be maintained on the premises at all times.

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

19 CSR 30-62.112 (1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2)-year olds. When there are more than four (4) two (2)-year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

SCCR determined that Lots of Love Preschool Childcare Center violated the above licensing rules based on the statement of caregiver Kobe Brown, that he had 21 children, ages 2 through 9 years old, on the playground on June 13, 2017 by himself along with a statement from former caregiver Kay Otterbourg who stated that she was the only caregiver responsible for 23 children, ages 2 through 9, on June 13, 2017. She stated that she left the facility and did not return to work. Facility owner Kim Jones stated that on June 13, 2017, a staff member walked out of the facility and did not return which resulted in them being short-handed. Facility director Jenn Hartley, stated the facility is continuously out of ratio due to being short-staffed. In addition, Child Care Facility Specialist Cynthia Maddox and Child Care Supervisor Christina Bruce observed 21 children, ages 2 through 9 years old, on the playground with only two caregivers and 5 infant/toddlers with one caregiver on June 20, 2017.

VIOLATION(S)

19 CSR 30-62.202 (1)(A)

The provider shall supply and serve nourishing food according to the Meal and Snack Food Chart provided in this rule.

CONCLUSION SUMMARY

SCCR determined that Lots of Love Preschool Childcare Center violated the above licensing rule based on the statement by facility cook Mattie Houston who stated that she does not measure the snack for the children. Facility director Jenn Hartley stated that the children sometimes only get a sandwich and one carrot stick for lunch, the facility often runs out of supplies including food and there have been times when children were fed just a graham cracker and no drinks for snack. In addition, Child Care Facility Specialist Cynthia Maddox and Child Care Supervisor Christina Bruce observed a limited amount of food in the kitchen that would be insufficient for 40 children.

VIOLATION(S)

19 CSR 30-62.202 (1)(I)

State or local rules, or both, governing food service sanitation shall be maintained in the storage, preparation and service of foods.

CONCLUSION SUMMARY

SCCR determined that Lots of Love Preschool Childcare Center violated the above licensing rule based on the statement of facility cook Mattie Houston who stated that she does take snack to the classrooms at lunch time and statements from caregiver Kobe Brown and caregiver Jenn Hartley that there are times when the snack, brought to the classrooms at lunch time, needed to be refrigerated and the food was left out until the children ate snack. Former caregiver Kay Otterbourg stated that snack was brought to her class at lunch and sometimes it was yogurt, pudding, or cottage cheese and it sat there for almost three hours until the children awoke from their nap.

VIOLATION(S)

19 CSR 30-62.082 (6)(A)(1)

A fenced outdoor play area shall be available on or adjoining the day care property. The play area shall be located so it is convenient and the children can gain access to it without hazard. For facilities initially licensed after the effective date of these rules or for the installation of new fences in existing facilities, the fence shall be at least fortytwo inches (42") high. An outdoor play area used exclusively for school-age children shall not be required to have a fence. Fences shall be constructed to prevent children from crawling or falling through or becoming entrapped.

CONCLUSION SUMMARY

SCCR determined that Lots of Love Preschool Childcare Center violated the above licensing rule based on the observations made by Child Care Facility Specialist Cynthia Maddox and Child Care Supervisor Christina Bruce on June 20, 2017 of the wooden fence surrounding the playground. The fence had three loose boards and one broken board that had a sharp point and a gap approximately 4 1/2 inches wide on side facing Oakland Gravel Road.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Kim Jones shall develop a checklist for the playground to include, but not limited to, checking the fence for loose boards and nails, broken toys, and hazards to the children. This checklist shall include the name of the inspector, time and date of inspection and a signature line after each inspection. This checklist shall remain on file at the facility for review by SCCR when requested.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/7/2017

CORRECTIVE MEASURE

Kim Jones shall ensure the cook receives approved training regarding appropriate portion sizes for all ages of children the facility cares for and submit the certificate to SCCR when the training is completed. Training may be obtained from the moworkshopcalendar.org if desired. If the training is not obtained through the moworkshopcalendar, Kim Jones must submit the desired training to SCCR for approval before the training is taken.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/24/2017

CORRECTIVE MEASURE

Kim Jones shall develop a plan that includes a schedule that will ensure all classroom ratios are met at all times. This plan shall also include how child/staff ratios will be maintained when teachers call in sick or do not show up for work. Kim Jones shall submit this plan to SCCR for approval by July 7, 2017.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/7/2017

CORRECTIVE MEASURE

Kim Jones shall ensure the cook receives approved training regarding safe storage of food and submit the certificate to SCCR when the training is completed. Training may be obtained from the moworkshopcalendar.org if desired. If the training is not obtained through the moworkshopcalendar, Kim Jones must submit the desired training to SCCR for approval before the training is taken.

COMPLETED (Y/N)

Yes

COMPLETED DATE

10/23/2017

CORRECTIVE MEASURE

Kim Jones shall develop an attendance sheet for staff with sign in and out times specified. This attendance sheet shall have a place for date and a signature of the staff. The staff attendance sheets shall be kept on file for review by SCCR when requested.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/7/2017

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| DISPOSITION SUBSTANTIATED | | DISPOSITION DATE 6/29/2017 |
| APPROVING SUPERVISOR BRUCE, CHRISTINA | | |
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