



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/2/2021

DVN
002839156

FACILITY NAME

HAPPY HEARTS CHILD DEVELOPMENT CENTER LLC

FACILITY ADDRESS

7530 ROUTE M

CITY

JEFFERSON CITY

ZIP CODE

65101-9354

PHONE NUMBER

(573) 395-4077

COUNTY

COLE

ASSIGNED SPECIALIST

RAYWARNKE, LAUREN R

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.222 (3)

Health information shall be retained in each child's individual file and shall include:

19 CSR 30-62.222 (3)(D)

Any significant information learned from observing the child.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the allegations of this complaint to be substantiated. The determination is based on documentation reviewed through the course of the investigation, observations made by CCFS Ray-Warnke and interviews conducted with the director Dawn Sage, caregivers Kamille Cheesman, Judy Lage, Ashlynn Sage, Tami Surface, Alyssa Bond, Shawna Taylor, The Father of Child A, The Father of Child B, The Mother of Child C, The Mother of Child D and The Mother of Child E.

Licensing Rule 19 CSR 30-62.222 (3)(D) states; Health information shall be retained in each child's individual file and shall include; any signification information learned from observing the child.

The Mother of Child C stated that she was concerned that Child A's parents were not being informed that Child A was injuring other children. The Mother of Child C stated that Child A was biting children and leaving full bite impressions on children. The Mother of Child C stated that Child A was biting a child 1-2 times a week. CCFS Lauren Ray-Warnke reviewed accident/injury reports which showed that Child A was linked to 1-2 biting incidents per week from May 13-June 11, 2021. The Director Dawn Sage and caregivers Kamille Cheesman Judy Lage, Ashlynn Sage, Tami Surface, Shawna Taylor and Alyssa Bond all stated that they have never written reports for children who bite. There was no documentation of these incidents in Child A's file.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The provider will submit a biting policy. The provider will state in the policy when to notify parents, when to write a report, how to care for the child who is bitten, what to do when a child bites, and how to care for the bite. The provider will submit the policy to SCCR for approval. Once approved the provider and staff will sign a statement indicating that they understand and will follow the policy.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/27/2021

CORRECTIVE MEASURE

The facility shall conduct a staff meeting to review the topic of Accident Reports. The provider will discuss with staff that reports need to be written for children that cause injuries to other children. The provider will review Licensing Rule 19 CSR 30-62.222 (3) and 19 CSR 30-62.222 (3)(D). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the discussed rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

7/27/2021

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 7/6/2021
APPROVING SUPERVISOR TODARO, KAYLA		