



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

3/20/2020

**DVN**

002350343

**FACILITY NAME**

WISE LITTLE OWLS PRESCHOOL & CHILD CARE CENTER, LLC

**FACILITY ADDRESS**

401 W WASHINGTON

**CITY**

CUBA

**ZIP CODE**

65453

**PHONE NUMBER**

(573) 259-3110

**COUNTY**

CRAWFORD

**ASSIGNED SPECIALIST**

KOETTING, SHELBY N

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.192 (5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent(s) written instructions.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

19 CSR 30-62.222 (3)

Health information shall be retained in each child's individual file and shall include:

19 CSR 30-62.222 (3)(C)

Information concerning any accident or injury to the child while at the facility or any emergency medical care.

**CONCLUSION SUMMARY**

Based on interviews with staff members, Amey Ware and Dawn McInnis, as well as director, Molly Maxwell, and Parent of Child A, this allegation will be substantiated that an accident report was not completed for the mark under Child A's eye from a toy being thrown at him by another child in care. Amey Ware stated that she did not complete an accident report, but she did notify the Parent of Child A later that evening when they asked about the mark. Dawn McInnis stated they do frequently forget to complete accident reports and sometimes they forget to tell parents if pick up is hectic. Parent of Child A stated that she was never given an accident report or notified of the accident until she asked why Child A had a mark on his face.

**CORRECTIVE MEASURES**

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

9/23/2020

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

7/15/2020

**APPROVING SUPERVISOR**

TODARO, KAYLA