



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
3/4/2022

DVN
002853176

FACILITY NAME

JOY 2 LEARN PRESCHOOL

FACILITY ADDRESS

6700 LIBERTY RD

CITY

JEFFERSON CITY

ZIP CODE

65101-9528

PHONE NUMBER

(573) 644-0321

COUNTY

COLE

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(C)3.

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

5 CSR 25-500.182(1)(C)7.

Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited.

5 CSR 25-500.192(5)(A)

In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

5 CSR 25-500.192(5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

On March 7, 2022, compliance inspector (CI) Spaulding investigated an allegation that on either February 21, 22 or 23rd, 2022, staff Kaitlyn Horn had Child A (6 months old) sitting on her lap, Child A was tired and agitated, his head hit her chest prior to her yanking him. Kaitlyn then grabbed Child A by both arms and yanked him away from her body. Child A's head shook when she did that. Kaitlyn also grabbed Child B (1 year 1 month old) by the arm, dragged Child B across the rug and a toy hit his face, and then she pulled him into her lap. Later that day Kaitlyn tossed Child B into the air and Child B cried afterwards. Based on interviews with the staff of Joy 2 Learn Preschool, this allegation is found to be substantiated and the following rule violations are being cited.

5 CSR 25-500.192(5)(A) - In case of accident or injury to a child, the provider shall notify the parent(s) immediately. If the child requires emergency medical care, the provider shall follow the parent's(s') written instructions.

AND

5 CSR 25-500.192(5)(B) - Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

On March 7, 2022, director, Shanequa Abbott stated that staff did bring concerns to her attention regarding caregiver, Caitlyn. She spoke to Caitlyn about how she is handling the children. Parent A and Parent B were only spoken to after agencies began their investigations. There is no documentation in Child A or Child B's file.

On March 7, 2022, caregivers, Danielle Dolan and Kylie Boyd provided consistent statements that they did not complete any documentation regarding the incidents with Child A and Child B with former caregiver, Caitlyn Horne.

On March 7, 2022, Parent A stated the facility told her that the incident happened over a week prior. This communication was eight days after the incident happened. Last Thursday (March 3, 2022), the owner called about one of the caregivers being rough with Child A.

On March 8, 2022, Parent B stated she always receives an accident report if something happens at school. The director/Ms. Abbott called her and said the incident with Child B happened on Wednesday (February 23, 2022) and they didn't have school Thursday (February 24, 2022) and Friday (February 25, 2022). Ms. Abbott called on Monday (February 28, 2022).

CI Spaulding also identified the following rule violations being violated:

5 CSR 25-500.182(1)(C)3. - Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

AND

5 CSR 25-500.182(1)(C)7. Physical punishment including, but not limited to, spanking, slapping, shaking, biting, or pulling hair shall be prohibited.

On March 7, 2022, caregiver, Danielle Dolan stated Child A was tired and he started thrusting his head back and forth while sitting in Caitlyn's lap. She observed Caitlyn became frustrated and grabbed Child A's arms and pulled him forward. Child A's head went back and forth a couple of times. This was not done gently. Caitlyn was told that she was being too aggressive with the children. At about 3:30 pm on February 23, 2022, Caitlyn was feeding a baby laying on a bobby pillow when Child B was trying to get the baby's bottle. Caitlyn redirected Child B, but Child B was not listening. Caitlyn grabbed Child B by one arm and dragged him on top of toys. Child B hit his face on the toys.

On March 7, 2022, caregiver, Kylie Boyd stated that she was present in the classroom when Child B was snatched up by Caitlyn under the arms. This was done in an aggressive manner. Caitlyn walked Child B to the rug and tossed him down. Caitlyn looked at her and stated "oops, I just dropped him". There was another incident when the children were eating and Caitlyn was using the hand over hand method with Child B. Child B went back to eating with his hands and Caitlyn yelled at Child B stating "I told you to use your spoon". This was aggressive.

Director, Shanequa Abbott stated that the facility does not have video cameras. Therefore, CI Spaulding was unable to observe the incidents involving Child A, Child B, and former caregiver, Caitlyn Horne.

On March 8, 2022, former caregiver, Caitlyn Horne stated that there was an incident when she went to swat Child B on the butt, but didn't make contact. She admits to being forceful with laying Child B down on his cot. She admits that she has yelled at the children, but her tone is loud and she didn't realize that she was yelling. She admits that there was a day her back was hurting and she couldn't bend down, so she grabbed Child B's arms and pulled him up to pick him up. Child B wouldn't walk or stand up. All of these incidents were wrong and shouldn't have been conducted in childcare. She thought that she did the right thing when Child B threw himself on the ground.

CORRECTIVE MEASURES

CORRECTIVE MEASURE		COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding appropriate discipline for infants/toddlers. The facility must provide the Office of Childhood with a statement, signed by all staff members (paid employees and paid/unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.		Yes	7/28/2022
CORRECTIVE MEASURE		COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.		Yes	7/28/2022
DISPOSITION		DISPOSITION DATE	
SUBSTANTIATED		7/22/2022	
APPROVING SUPERVISOR			
CHRISCO, MARLA L			