



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT

1/21/2020

DVN

002345448

FACILITY NAME

PLAYFUL PRESCHOOL, LLC

FACILITY ADDRESS

712 S MAIN ST

CITY

GRANBY

ZIP CODE

64844

PHONE NUMBER

(417) 472-6131

COUNTY

NEWTON

ASSIGNED SPECIALIST

KREITZER, PENNY

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.222 (1)

The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews conducted with Susan Barr, Nutrition Consultant with the Child and Adult Care Food Program, with Emma Clark, caregiver, and based on observations made by CCFS Kreitzer. Ms. Barr reported Kim Loveday, facility owner and director, was not present on the date of the inspection. Emma Clark, the person in charge, was not able to find the records needed for the inspection. Ms. Loveday was claiming meals for her three children (Child A, B and C). Child A had no enrollment record, and Child B and Child C were not on the attendance records. Ms. Barr stated Ms. Clark said Child A and B do not come to the facility any more. Ms. Clark reported Child A has no record to her knowledge, and she has never observed Child A in the infant/toddler room. Ms. Clark stated the food program binder was at Ms. Loveday's house on the date of the inspection. During the inspection, CCFS Kreitzer observed and confirmed two children's records were missing information as reported by Susan Barr.

VIOLATION(S)

19 CSR 30-62.112 (1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2)- years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group.

CONCLUSION SUMMARY

The Section for Child Care Regulation (SCCR) determined the facility violated this licensing rule based on interviews conducted with caregivers Emma Clark and Rebekah McClure, and based on observations made by CCFS Kreitzer. Ms. McClure stated she was in the preschool room on the date of concern, and Emma Clark was caring for four infants/toddlers. Ms. McClure stated another child arrived early and Ms. Clark called a caregiver who was scheduled for 1:30 p.m. which is when the fifth child was expected to arrive. Emma Clark reported she was caring for four infant/toddlers when another child arrived at 11:30 a.m., which is earlier than the child was expected. Ms. Clark stated the fifth child had just arrived when the Reporter observed the ratio. Ms. Clark called in a caregiver, who arrived at noon. During the complaint investigation on January 27, 2020, CCFS Kreitzer observed Ms. Clark leave the infant/toddler room with one caregiver and six children, so she could speak with another caregiver in the preschool room putting them out of ratio.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

All caregivers shall complete training regarding food and nutrition service, documentation, and meal attendance. The attendance sheet shall be provided to SCCR following completion.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/1/2021

CORRECTIVE MEASURE

All caregiver shall complete the rule review training on the DHSS website. Certificate of complete shall be provided to SCCR following completion.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/1/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

3/10/2020

APPROVING SUPERVISOR

WHITE, LEAH