



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
6/14/2021

**DVN**  
002557755

**FACILITY NAME**

RAINBOW OF DREAMS LEARNING CENTER

**FACILITY ADDRESS**

9834 HALLS FERRY RD

**CITY**

ST LOUIS

**ZIP CODE**

63136-4017

**PHONE NUMBER**

(314) 922-8903

**COUNTY**

ST LOUIS

**ASSIGNED SPECIALIST**

CHRISCO, MARLA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-60.060 (11)

In case of an accident or injury to a child, the provider shall notify a parent immediately. If a child requires emergency medical care, a parent's prior written instructions shall be followed. A form shall be completed indicating the circumstances and the date and time of the injury. The form shall be signed by the caregiver and his/her supervisor. A copy of the form shall be given to the parent the day of the accident or injury and necessary explanations shall be given. The form shall be filed in the child's record.

**CONCLUSION SUMMARY**

The allegation that on June 8, 2021, Child A, age 7, returned home with a busted lip and Parent A was not notified and did not receive an accident/injury report until June 11, 2021, is substantiated. The following rule was violated:

19 CSR 30-60.060 (11) In case of an accident or injury to a child, the provider shall notify a parent immediately. If a child requires emergency medical care, a parent's prior written instructions shall be followed. A form shall be completed indicating the circumstances and the date and time of the injury. The form shall be signed by the caregiver and his/her supervisor. A copy of the form shall be given to the parent the day of the accident or injury and necessary explanations shall be given. The form shall be filed in the child's record.

The above rule was violated based on statements made during the investigation by Parent A, director Jewel Jeffries and caregiver Danielle Johnson that Child A was hit in the mouth by another child on June 08, 2021, at about 10:15 a.m., and had a busted lip. Parent A was not notified immediately but was notified at pick up time, at the end of the day, and an incident/accident report was not written or given to Parent A that day.

**CORRECTIVE MEASURES**

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The facility shall conduct a staff meeting to review licensing rule 19 CSR 30-60.060 (11). The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow the rule and regulation. Attention: Shalinda Wallace.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/3/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

8/9/2021

**APPROVING SUPERVISOR**

CLARK, ANGELA