



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT  
12/7/2016

DVN  
002627394

FACILITY NAME

SMART START LEARNING ACADEMY

FACILITY ADDRESS

8035 N BROADWAY

CITY

ST LOUIS

ZIP CODE

63147-2416

PHONE NUMBER

(314) 354-8131

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.032 (4)

The person(s) operating a day care facility shall be responsible for meeting all debts and obligations incurred by the facility and for maintaining compliance with all licensing rules for group day care homes and day care centers.

CONCLUSION SUMMARY

Based on the investigation, the allegation that the provider has failed to pay the electric bill, is substantiated.

On December 13, 2016, Julie with Ameren stated that the facility made a payment today, December 13, 2016.

On December 14, 2016, director Nicole Dampier stated that she did not receive a disconnection notice for the first floor of the building which is the space she currently occupies. The woman on the second floor received the disconnection notice, not her. She pays her bills on time and is not past due on her electric bill.

On January 20, 2017, Julie with Ameren stated that she looked at the address again and the disconnection notice was given to the Smart Start Learning Academy on the first floor. They do not show any disconnection notices given to anyone living on the second floor of that building.

CORRECTIVE MEASURES

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The provider shall ensure all debts and obligations are met to keep utilities in operation and shall submit a plan of action to ensure that this occurs in a timely manner. A copy of the plan shall be provided to the Section for Child Care Regulation (SSCR).

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/26/2017

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/25/2017

APPROVING SUPERVISOR

AHLEMEYER, CARON