



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/18/2022

DVN
000173315

FACILITY NAME

KINDERCARE LEARNING CENTERS LLC

FACILITY ADDRESS

821 NW WOODS CHAPEL RD

CITY

BLUE SPRINGS

ZIP CODE

64015-2684

PHONE NUMBER

(816) 228-4989

COUNTY

JACKSON

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.182(1)(A)3.

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

5 CSR 25-500.082(6)(A)3.

Adult supervision shall be provided at all times when children are outside. For children three (3) years of age and above, staff/child ratios may be one and one-half (1 1/2) times the indoor staff/child ratios. The required indoor staff/child ratios shall be maintained on the premises at all times.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Glover conducted an investigation regarding the allegation that Child A (3-years-old) eloped from the facility and found in the parking lot by another parent. After conducting the investigation, CI Glover finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.182(1)(A)3. which states: "Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises."

AND

5 CSR 25-500.082(6)(A)3. which states: "Adult supervision shall be provided at all times when children are outside. For children three (3) years of age and above, staff/child ratios may be one and one-half (1 1/2) times the indoor staff/child ratios. The required indoor staff/child ratios shall be maintained on the premises at all times."

On May 18, 2022, CI Glover interviewed Director Kiani Porter, District Leader Rachel Wilfley, Caregivers Hayden Ditty, Kelsi Bolt and Olivia Mitchell whom all stated that Child A was found unsupervised in the front parking lot of the facility by Parent A (Parent of Child B, 2-years-old) on May 16, 2022. Ms. Bolt stated she observed Child A run to Parent A's car in the parking lot when Parent A stepped outside of her vehicle. Ms. Bolt stated she asked Ms. Ditty if Child A had been picked up yet and Ms. Ditty told her no. Ms. Bolt stated she met Parent A inside the facility to take Child A back outside with her class. Parent A told Ms. Bolt that she looked around the parking lot for another adult but found Child A alone. Ms. Mitchell stated that she observed Child A standing on the sidewalk by herself in the front parking lot. Ms. Ditty stated she was sitting at the table outside signing another child out when Child A was found in the front parking lot. CI Glover observed the preschool playground and noted that the back door cannot be seen while sitting at the tables. CI Glover also reviewed an accident/injury report from May 16, 2022. The report stated that Child A left the building and another parent found her in the parking lot at 4:10 p.m. CI Glover then reviewed the Child Supervision Record (CSR) that Ms. Ditty completed on May 16, 2022. It was documented that Child A had consistent name-to-face checks throughout the day until 4:00 p.m.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

COMPLETED (Y/N)

No

COMPLETED DATE

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 11/17/2022
APPROVING SUPERVISOR NURNBERG, TONY A		