



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**

**COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**

7/30/2021

**DVN**

002355357

**FACILITY NAME**

KIDS KORNER DAYCARE LLC

**FACILITY ADDRESS**

2602 S WALL AVE

**CITY**

JOPLIN

**ZIP CODE**

64804-2665

**PHONE NUMBER**

(417) 782-4797

**COUNTY**

JASPER

**ASSIGNED SPECIALIST**

KREITZER, PENNY

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

**CONCLUSION SUMMARY**

The Office of Childhood determined the facility violated this licensing rule based on interviews conducted with Raya Elick , Breana Fry and Trinity Krigar (caregivers) and based on observations made by CI Kreitzer. Raya Elick stated the facility has a master copy of the accident/injury report form and copies are provided for caregivers' use. Breana Fry reported Child A was bitten and she reported the incident to Child A's mother, but did not write an incident report because the facility ran out of forms. Trinity Krigar stated she told Child A's mother there was no accident report. Ms. Krigar reported Child A's mother was told she would receive an accident report in the morning, but she does not believe anyone was told ( to provide a report to Child A's mother). CI Kreitzer observed Child A's file and documented there was no accident/injury report on file regarding Child A being bitten by another child on July 29, 2021.

**VIOLATION(S)**

19 CSR 30-62.182 (1)(C)(3)

Only constructive, age-appropriate methods of discipline shall be used to help children develop self-control and assume responsibility for their own actions.

**CONCLUSION SUMMARY**

The Office of Childhood determined the facility violated this licensing rule based on interviews conducted with Raya Elick and Trinity Krigar (caregivers) and with Terri Malcom (LLC Member). Raya Elick stated Trinity Krigar closes the facility and is the last one to leave at 6 p.m. or 6:30 p.m. Ms. Elick reported the children's drinking fountain must be used carefully or the water will pour over the fountain and onto the floor. Trinity Krigar reported she had an incident about a year ago, when she was not calm and lost her "cool" because the daycare children were taking their clothes off and playing in the fountain water and she was trying to get them to put their clothes back on. Ms. Krigar stated she has never lost her "cool" with the children since this one incident. Terri Malcom stated two parents commented on the incident. She stated the children tend to try to "run over" Ms. Krigar. Based on the investigation, Ms. Krigar failed to use age appropriate methods of discipline during this incident from one year ago.

**CORRECTIVE MEASURES**

**CORRECTIVE MEASURE**

All caregivers counted in child/staff ratio shall complete 1 clock hour of training regarding behavior management in child care.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

12/16/2022

**CORRECTIVE MEASURE**

The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Office of Childhood with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

10/13/2022

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

9/30/2021

**APPROVING SUPERVISOR**

WHITE, LEAH