



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/28/2021

DVN
000169320

FACILITY NAME

DELLA LAMB COMMUNITY SERVICES

FACILITY ADDRESS

500 WOODLAND

CITY

KANSAS CITY

ZIP CODE

64106

PHONE NUMBER

(816) 842-8040

COUNTY

JACKSON

ASSIGNED SPECIALIST

GILLEN, GREGG

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(C)(7)

Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

CONCLUSION SUMMARY

On May 28, 2021 a complaint was received by the Section For Child Care Regulation that child had been "popped" by a teacher. On June 02, 2021 Child Care Facility Specialist Gregg Gillen arrived at the facility unannounced. Gillen conducted an investigation and interview of several staff members at the facility. On June 02, 2021 Gillen also conducted a phone interview of the parent that witnessed the incident. On June 03, 2021 Gillen conducted a phone interview of the mother of Child A. After conducting the investigation it has been determined that the allegation is substantiated.

The conclusion is based on the following evidence of a violation of:

19 CSR 30-62.182 (1)(C)(7) Physical punishment including, but not limited to, spanking, slapping, shaking, biting or pulling hair shall be prohibited.

It was determined from the statements given during the interviews I conducted, by the witnesses that were in the room at the time of the incident, that Karima Kuol did hit Child A on the arm and leave a small red mark. It was determined that Karima did this out of frustration that Child A had soiled herself and that Child A would not stop hitting Karima when Karima asked Child A to stop.

CORRECTIVE MEASURES

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All staff and volunteers of Della Lamb Community Services must obtain one (1) clock hour of training approved by the the Section for Child Care Regulation, on age appropriate discipline. The training must be held by an approved and qualified source, outside of the Della Lamb Community Services network. Training may be obtained from the Missouri Workshop Calendar. The training calendar can be found at <http://www.moworkshopcalendar.org/>. Verification of training completion shall be from the Open Initiative Toolbox report.

COMPLETED (Y/N)

Yes

COMPLETED DATE

1/30/2023

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

8/18/2021

APPROVING SUPERVISOR

LIMPUS, RACHEL L