



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION**  
**OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE**  
**COMPLAINT INVESTIGATION OF**  
**SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
3/12/2018

**DVN**  
000353728

**FACILITY NAME**

HEART AND SOUL CHILDRENS CHRISTIAN LEARNING CENTER

**FACILITY ADDRESS**

28901 E COLBERN RD

**CITY**

LAKE LOTAWANA

**ZIP CODE**

64086

**PHONE NUMBER**

(816) 578-4660

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

SNODGRASS, PENNY

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-60.070 (1)(A)

Children shall not be left without adult supervision.

19 CSR 30-60.100 (4)(E)

Outdoor play space for infants and toddlers separate from that used for older children, or the same space used at different times.

This does not apply to facilities caring for a maximum of twenty (20) children, including no more than four (4) infant/toddlers.

**CONCLUSION SUMMARY**

On March 12, 2018, Child Care Facility Specialist (CCFS) Penny Snodgrass conducted an unannounced inspection. CCFS Snodgrass interviewed Pastor, Chris Snyder; Director, Andrea Kelly and staff members, Jadalyn Kinnaman, Jordan Rohrbaugh and Megan Ross.

Based on observation and interviews this allegation is substantiated.

During the inspection CCFS Snodgrass observed a video recording of Friday, March 9, 2018 when Child A was left unsupervised on the playground.

CCFS Snodgrass observed the following during the video:

- \*Jadalyn and her class of preschool children left the playground first at 4:10 PM.
- \*Jordan and Megan left the playground with their classes at 4:11 PM.
- \*Child A can be seen sitting at the bottom of the slide while on the playground unsupervised from 4:11 until 4:14 PM.
- \*Child A gets up off the slide and walks to the gate of the playground at 4:14 PM.
- \*At 4:14 and 57 seconds Parent B walks to the gate on the playground from the parking lot and gets Child A.
- \*Parent B has his own child with him when he gets Child A from the playground.

All interviewed stated that on March 9, 2018 Child A was left unsupervised on the playground in the afternoon at approximately 4:00 PM. Furthermore it was stated that three classrooms of children ages one through age four years old were on the playground together at the same time.

**CORRECTIVE MEASURES**

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The facility will submit to Section for Child Care Regulation (SCCR) a plan for how the facility will have Director and/or Designated Person in Charge coverage to assure the safety of children at all times.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

5/25/2018

**CORRECTIVE MEASURE**

The Pastor, Director and All staff will sign an acknowledgment statement that they understand and will follow the facilities safety plan to assure the safety of children at all times. Submit to SCCR.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

5/25/2018

**CORRECTIVE MEASURE**

The facility will submit to SCCR a safety plan on how the staff will supervise children at all times which will include classrooms, outside time, hallways and bathrooms.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

5/25/2018

<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The staff will complete two hours of staff training on safety and supervision . Submit the training certificates and/or sign in and out sheets to SCCR.		Yes	4/22/2018
<b>CORRECTIVE MEASURE</b>		<b>COMPLETED (Y/N)</b>	<b>COMPLETED DATE</b>
The facility will separate infant/toddler children from older children all all times including outside times. The facility will submit to SCCR an outside playground schedule to insure that infant/toddlers are separated at all times.		Yes	5/25/2018
<b>DISPOSITION</b>		<b>DISPOSITION DATE</b>	
SUBSTANTIATED		4/4/2018	
<b>APPROVING SUPERVISOR</b>			
TAYLOR, WANDA ILENE			