



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
10/20/2021

DVN
002586214

FACILITY NAME

CREATIVE LEARNING CENTER PRESCHOOL & INFANT CARE LLC

FACILITY ADDRESS

2555 S CAMPBELL AVE

CITY

SPRINGFIELD

ZIP CODE

65807-3501

PHONE NUMBER

(417) 887-4180

COUNTY

GREENE

ASSIGNED SPECIALIST

DONSON, ANGEL

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.082(2)(A)9.

The facility shall be clean at all times and free of dirt, insects, spiders, rodents or other pests.

5 CSR 25-500.082(3)(A)7.

Bathrooms shall be clean and odor free.

CONCLUSION SUMMARY

Office of Childhood determined these rules to be violated based on interviews with Child A's mother, caregivers, document observations, sanitation inspection and observations of the facility on November 2, 2021. On November 4, 2021, CI Donson interviewed Child A's mother who stated that she observed the facility to be dirty on October 4, 2021, when she went inside to help her child use the bathroom. Child A's mother reported the common area bathroom's floor was dirty and had gravel; she believes that was from the day prior since it was early in the morning and the children were outside and have not come in yet. Child A's mother stated the trash cans in the bathroom did not have liners and were overflowing with trash. On November 4, 2021, CI Donson observed pictures sent by Child A' mother showing the two trash cans with out liners and one trash can overflowing with paper towels. Caregiver interviewed on November 2, 2021 reported to have a solid knowledge of the cleaning schedule for their own classrooms but not for the commonly used areas. On November 2, 2021, CI Donson observed the following:

- The two year old classroom had a kitchen set that was dusty.
- On the corner of the two year old classroom floor there was a pile of clothes that were described by the director as needing to be laundered and had been there for few days.
- The diaper changing table in the first infant/toddler classroom and across the big bathroom, had debris under the chaining mat.
- Facility's common areas appeared to be cluttered with unused toys and stacks of books.
- Facility's common area carpets appeared to be unvacuumed evidenced by presence of pea gravel and small pieces of toilet paper.
- The pack and play mattress sheets in the first infant classroom appeared soiled.
- The inside of the kitchen refrigerator (bottom rack) appeared dirty with dry food and spilled syrup.
- Trash lid in the three year old classroom appeared dirty evidenced by a spilled liquid that had dried up.

On November 4, 2021, CI Donson observed pictures emailed by Child A's mother. The pictures showed:

- The big bathroom's (common area) trash can overflowing with paper towels.
- An opened wet wipe container sitting on a diaper changing table.
- Two trash cans with out a liner; the small trash can had trash in it.

Due to the complaint a sanitation inspection was requested. The sanitation inspection was conducted on December 28, 2021 and was not approved. The report noted:

- Gravel and other debris on diapering table.
- Water stained ceiling tile above the hand wash sink between the two bathrooms.
- Some gravel on the floor behind the toilet in the corner of the girl's bathroom.
- Staining on diapering pad on top of the diapering table outside the girl's bathroom.

CORRECTIVE MEASURES**CORRECTIVE MEASURE**

The facility shall have an approved sanitation inspection.

COMPLETED (Y/N)

Yes

COMPLETED DATE

4/29/2022

CORRECTIVE MEASURE

The facility shall develop a plan on how the common areas will be kept clean.
The plan shall have a daily check list and who is responsible for the chore. The plan along with staff signatures shall be submitted to OOC.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/7/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

1/12/2022

APPROVING SUPERVISOR

WHITE, LEAH