



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
4/26/2021

DVN
002840055

FACILITY NAME

LITTLE HILLS LEARNING CENTER INC

FACILITY ADDRESS

3601 MUELLER RD

CITY

ST CHARLES

ZIP CODE

63301-8212

PHONE NUMBER

(636) 757-3737

COUNTY

ST CHARLES

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.092 (1)(A)(1)

All furniture and equipment shall be constructed safely, in good condition and free of sharp, loose or pointed parts. Only lead-free paint shall be used.

CONCLUSION SUMMARY

On April 26, 2021 the Section for Child Care Regulation received an allegation that the shed outside is broken. Based on observation and interviews with staff of Little Hills Learning Center Inc, this allegation is found to be substantiated and the following rule violation is being cited.

19 CSR 30-62.092 (1)(A)(1): All furniture and equipment shall be constructed safely, in good condition and free of sharp, loose or pointed parts. Only lead-free paint shall be used.

On April 26, 2021 board chairpersons, Chad Boewer and Lisa Boewer provided the consistent statements that the shed on the preschool playground is broken and that there is a 2 X 4 blocking the door that is broken to prevent children from getting into the shed.

On April 26, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the shed on the preschool playground at Little Hills Learning Center Inc. CCFS Spaulding observed the frame of the shed door to be broken allowing for the door to not stay latched and closed. CCFS Spaulding was not able to open the shed door more than approximately 8 inches before the door would not open any further as it was blocked. However, the opening was large enough at the time of inspection for a child to enter the shed as it was larger than a 3 1/2 inch gap.

On June 3, 2021 Child Care Facility Specialist, Stephanie Spaulding received photos via email from board chairperson, Lisa Boewer of the shed door. The photos display the frame of the shed door having been repaired and the door now closing and latching properly.

VIOLATION(S)

19 CSR 30-62.102 (2)(A)(1)

An approved certificated group child care home provider or center director shall be responsible for planning, monitoring, and managing the facility's daily program.

19 CSR 30-62.102 (2)(A)(2)

Center directors and group child care home providers routinely shall be on duty during the hours of highest attendance a minimum of forty (40) hours per week. If the facility operates less than forty (40) hours per week, the center director or group child care home provider shall be on duty at least fifty percent (50%) of the operating hours.

CONCLUSION SUMMARY

On April 26, 2021 the Section for Child Care Regulation received an allegation that as of Friday, April 23, 2021, the facility would no longer have a director. Based on interviews with the staff of Little Hills Learning Center, this allegation is found to be substantiated and the following rule violation is being cited.

19 CSR 30-62.102 (2)(A)(1): An approved certificated group child care home provider or center director shall be responsible for

planning, monitoring, and managing the facility's daily program.

AND

19 CSR 30-62.102 (2)(A)(2): Center directors and group child care home providers routinely shall be on duty during the hours of highest attendance a minimum of forty (40) hours per week. If the facility operates less than forty (40) hours per week, the center director or group child care home provider shall be on duty at least fifty percent (50%) of the operating hours.

On April 26, 2021 board chairpersons, Lisa and Chad Boewer provided consistent statements that on Friday, April 23, 2021, former director, Elizabeth Sparks yelled at them and walked out of the facility on Friday, April 23, 2021. As of Monday, April 26, 2021 the former director was no longer employed.

On May 13, 2021 caregivers, Ally King and Emily Bourque provided consistent statements that they were notified by board chairperson, Lisa Boewer that former director, Elizabeth Sharpe would not be returning to the facility as the director.

On May 13, 2021 Child Care Facility Specialist, Stephanie Spaulding received and observed a Director Approval form for former assistant director, Sheila George. Sheila George was approved to be the director at Little Hills Learning Center Inc on May 11, 2021.

VIOLATION(S)

19 CSR 30-62.102 (1)(N)

Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63.020 General Requirements.

CONCLUSION SUMMARY

On April 25, 2021 the Section for Child Care Regulation received an allegation that owner, Lisa Boewer does not have letter of eligibility. Cook, Tim Mcilovy does not have a letter of edibility. There are multiple family and friends in and out of the building with no background checks completed. Based on interviews with staff of Little Hills Learning Center Inc and the documentation received from Little Hills Learning Center Inc; it is determined that cook, Tim Mcilovy was working at the facility for about a week without an eligible letter on file. Therefore, this allegation is substantiated and the following rule violation is being cited.

19 CSR 30-62.102 (1)(N): Child care staff members shall have qualifying background screening results on file as required by 19 CSR 30-63.020 General Requirements.

On April 26, 2021 board chairpersons, Lisa Boewer and Chad Boewer provided consistent statements that board chairperson, Lisa Boewer has an eligible letter on file, that they are in the process of receiving an eligible letter for cook, Tim Mcilovy.

On May 13, 2021 Child Care Facility Specialist, Stephanie Spaulding received and observed an eligible letter for cook, Tim Mcilovy. The eligible letter from the background screening unit is dated April 28, 2021.

VIOLATION(S)

19 CSR 30-62.082 (2)(A)(5)

The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

CONCLUSION SUMMARY

On April 26, 2021 the Section for Child Care Regulation received an allegation that the building is kept at a temperature of 62-63 Fahrenheit. Based on observation at the time of inspection on April 26, 2021 several empty classrooms and the hallway were observed to be at 65-66 degrees. Therefore, this allegation is substantiated and the following rule violation is being cited.

19 CSR 30-62.082 (2)(A)(5): The facility shall be dry, temperature controlled, well-ventilated and free of drafts. Children shall not be overheated or chilled. The temperature of the rooms shall be no less than sixty-eight degrees Fahrenheit (68F) and no more than eighty-five degrees Fahrenheit (85F) when measured two feet (2') from the floor.

On April 26, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the temperatures in several classrooms at Little Hills Learning Center Inc. Several empty classrooms and the hallway has temperatures of 65-66 degrees at the time of inspection. CCFS Spaulding observed the two classrooms with children during this inspection were within range at 68-69 degrees.

On April 26, 2021 board chairpersons, Lisa and Chad Boewer provided consistent statements that there is a thermostat in each classroom. They stated that the teachers are told not to change the temperature in the classrooms. Chad Boewer also stated that there is a main thermostat in the utility room. However, the teachers do have the ability to change the classroom temperature by a degree or two if it is too hot or too cold in the classroom. They stated that the classrooms that are not within

range are empty classrooms that children are not occupying at this time because the facility just opened four weeks ago.

On May 13, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the temperature throughout the building at Little Hills Learning Center Inc. All classrooms and the hallway were found to have a temperature within regulation range at 69-70 degrees at the time of inspection.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The shed shall be in good repair and able to be closed, not allowing a child to have access to unapproved space and kept in good condition. A photo of the repaired shed door frame shall be submitted to the Section for Child Care Regulation.	Yes	6/3/2021
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall submit all necessary paperwork to approve a center director.	Yes	5/13/2021
CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall ensure that all employees have a comprehensive background screening completed prior to a person's employment and/or presence within the child care facility. The comprehensive background screening must include verification of fingerprinting of the individual and a requested screening via the Family Care Safety Registry. The facility shall submit a copy of necessary background screening eligible letters to the Section for Child Care Regulation.	Yes	5/13/2021

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/24/2021

APPROVING SUPERVISOR

CLARK, ANGELA