



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
11/2/2021

DVN
002600797

FACILITY NAME
TT-PC,LLC

FACILITY ADDRESS
2903 WILLIAMSBURG TER

CITY
PLATTE CITY

ZIP CODE
64079-7635

PHONE NUMBER
(816) 858-3555

COUNTY
PLATTE

ASSIGNED SPECIALIST
BARTON, JANA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)(C)

Ages Three Through Four (3-4) Years. Groups composed solely of three (3) - and four (4) -year olds shall have no less than one (1) adult to ten (10) children;

CONCLUSION SUMMARY

Compliance Inspection Supervisor (CIS) Tony Nurnberg and Compliance Inspector (CI) Deborah Lenard conducted an unannounced complaint investigation at TT-PC, LLC of the allegation that the center was out of compliance in the four and five year old room on November 2, 2021. The allegation is substantiated based on the following evidence:

On May 2, 2022, during an unannounced inspection, staff/child ratios were observed to be in compliance in all rooms. Director Jessica McWilliams was interviewed and stated that there have been times when the facility has been out of ratio in the five-year-old classroom. Caregiver Mackenzie Ballard was interviewed and stated that she has been the five-year-old teacher for the past six months and that the room has been out of ratio one or two times, although it is not a common problem. Staff and children's attendance records were reviewed for November 2, 2021. The attendance records did not give the children's ages; therefore, it was not possible to determine if the center was out of ratio that particular day.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Signs shall be posted at all entrances of the rooms displaying the required staff/child ratios.

COMPLETED (Y/N)

Yes

COMPLETED DATE

8/30/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/10/2022

APPROVING SUPERVISOR

NURNBERG, TONY A