



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
1/8/2020

**DVN**  
002562427

**FACILITY NAME**

BLS EDUCATION CENTER BLUE SPRINGS

**FACILITY ADDRESS**

2300 SW STATE ROUTE 7

**CITY**

BLUE SPRINGS

**ZIP CODE**

64014-4555

**PHONE NUMBER**

(816) 220-7070

**COUNTY**

JACKSON

**ASSIGNED SPECIALIST**

MORGAN, MONICA

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

**CONCLUSION SUMMARY**

Section for Child Care Regulation determined that BLS Education Center Blue Springs violated licensing rules on January 7, 2020 when Child A was not appropriately supervised which resulted in hot wax falling on Child A's face. CCFS Monica Morgan interviewed Child A's mother, the daycare director and two daycare staff members. Child A's mother reported being called and told that wax fell on Child A's head. Daycare teacher Brandy Henderson stated Child A stood up on the changing table when she turned to get a diaper and somehow pulled the warmer causing the wax to fall on his face. The daycare director and another staff member stated Child A was cleaned up and his mother contacted. Child A's mother and daycare staff stated Child A's face was red following the incident. Child A was taken to Children's Mercy Hospital following the incident to be examined.

**CORRECTIVE MEASURES**

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A staff meeting will be held to train staff members on supervision while changing diapers. The meeting agenda and signature of staff members present will be submitted to SCCR.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

3/9/2020

**CORRECTIVE MEASURE**

The director will complete daily checks in the classrooms twice a day for one month to ensure classrooms are safe, paying particular attention to any hazardous items that are accesable to children. A log will be kept and submitted to SCCR.

**COMPLETED (Y/N)**

Yes

**COMPLETED DATE**

4/8/2020

**DISPOSITION**

SUBSTANTIATED

**DISPOSITION DATE**

3/3/2020

**APPROVING SUPERVISOR**

KENNEDY, AMY C