



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
4/14/2021

DVN
002650180

FACILITY NAME

LITTLE SUNSHINE'S PLAYHOUSE & PRESCHOOL

FACILITY ADDRESS

8351 DELCREST DR

CITY

ST LOUIS

ZIP CODE

63124-2102

PHONE NUMBER

(314) 995-7204

COUNTY

ST LOUIS

ASSIGNED SPECIALIST

SPAULDING, STEPHANIE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.192 (2)(E)

If children exhibit any of the following symptoms, they must be sent home.

19 CSR 30-62.192 (2)(E)(5)

Pinkeye - tears, redness of eyelid lining, irritation, followed by swelling or discharge of pus.

19 CSR 30-62.192 (5)(B)

Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

CONCLUSION SUMMARY

On April 14, 2021 the Section for Child Care Regulation received an allegation that Child A has a scrape on his knee and had red puffy eyes. It is unknown why Child A's eyes were red and puffy. No incident report given. Parent A received a phone call, but was told it looked like allergies. Based on interviews with Parent A and staff of Little Sunshine's Playhouse and Preschool, it is determined that while Child A did have red and puffy eyes, it is unknown how or why Child A had puffy eyes or received a scrape on his knee and finger. In addition, through the investigation, it was determined that another incident occurred in which Child A fell in the classroom, had a peach seed size bump in the middle of his forehead or bit his lip, and no incident report or documentation regarding the incident was completed or in Child A's file. Therefore, this allegation is substantiated and the following rule violations are being cited.

19 CSR 30-62.192 (2)(E): If children exhibit any of the following symptoms, they must be sent home.

AND

19 CSR 30-62.192 (2)(E)(5): Pinkeye - tears, redness of eyelid lining, irritation, followed by swelling or discharge of pus.

AND

19 CSR 30-62.192 (5)(B): Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

On April 14, 2021 assistant director, Daniel Plump stated that the facility was aware of the swelling of Child A's eyes. It was right after naptime on Thursday, April 8, 2021 when the teachers in Child A's classroom called him because they were concerned. This occurred between 3:00 pm and 3:15 pm. Child A's teachers were Rachelle Johnson and Blake Lambers. Parent A was called immediately at about 3:20 pm on April 8, 2021 and Parent A stated that the swelling of Child A's eyes was allergy based. There was no swelling of Child A's eyes prior to April 8, 2021 and no incident report was completed regarding the swelling of Child A's eyes. He also stated that there was an old scrape on Child A's knee that Parent A thought occurred at school. He asked Child A's teachers about Child A having a fall or any altercations and was not given any information regarding an incident that could have caused the scrape. The teachers stated to him that nothing had happened to Child A. If something had occurred, the teachers would immediately write it up and management either emails or calls the parent depending on the situation. Any bleeding would have prompted a phone call rather than an email.

On April 14, 2021 caregiver, Rachelle Johnson stated that she is the teacher in the Enchanted Forest classroom with children ages 2-3 years old. She stated that Child A was picked up early about about 4:00 pm on Thursday, April 8, 2021. Child A woke up with pink eye, as his eyes were super swollen and itching. The co-lead teacher called it pink eye, but this was an assumption. Child A has never had swollen eyes before and she wasn't aware of any allergies that Child A has. She stated that Child A has never had scrapes that were not reported to Parent A, but she hasn't seen anything on Child A either. There was an

incident that Child A had a bump on his head. Her back was turned, but she heard Child A fall. The bump was about the size of a peach seed and this incident was reported to assistant director, Daniel Plump. There was no incident report completed and no photo of the bump was taken. Not completing an incident report was a fault on their end because one should have been completed regarding this incident.

On April 14, 2021 area manager, Kelly Carr stated that Parent A never reported Child A having allergies. There were some seasonal allergies going on with a couple of children at the facility, but no one in Child A's classroom. There are no incident reports in Child A's file.

On April 14, 2021 caregiver, Blake Lambers stated that Child A is a familiar child in the classroom. She did not observe any mark on Child A's hands or knees and is aware that Child A had allergies for the past week or two and his eyes were puffy. On Tuesday, April 6, 2021 she noticed Child A's eyes puffy and that he arrived at the facility with puffy eyes and assumed that Parent A was aware. She asked the teacher that opens in the morning about Child A's puffy eyes and was told it was allergies. There is no documentation about Child A having allergies or puffy eyes. On April 8, 2021 right after nap, she noticed that one of Child A's eyes were swollen. It kind of looked like pink eye and she buzzed for assistant director, Daniel Plump. Daniel looked at Child A and asked when it was noticed. Daniel stated to him that he was going to call Parent A. She didn't hear anything more after that and Parent A picked Child A up at about 4:00 pm on April 8, 2021. Child A was not whining or crying about his eyes. Asked Child A if it hurt and Child A responded "yes".

She believes that Rachelle Johnson did an incident report regarding Child A's eyes, but is not sure. For incidents like nose bleeds, scratches, bumps, or marks they would write something up. She doesn't recall Child A falling and getting a bump on his head. She remembers that Child A was bleeding, but doesn't remember what day this occurred. Child A's lip was bleeding because he bit his lip. There was an incident report completed-she believes Rachelle did the incident report. The incident report was given to the front office. Assistant director, Daniel Plump was notified about this injury. She knows that a report was completed, but doesn't know what happened to the report because it was given to the office.

On April 14, 2021 Parent A stated Child A is in the 2 year old Enchanted Forest classroom. There have been problems since Child A started attending about two months ago. Rachelle Johnson and Blake Lambers are Child A's teachers. Last Thursday, April 8, 2021 picked Child A with swollen eyes. She kept Child A home on Friday, April 9, 2021 and by Sunday, April 11, 2021 the swelling was gone. On Monday April 12, 2021 when Child A was picked up, his eyes were completely swollen. The facility told her that other kids have the same thing and that Child A has allergies or is allergic to something. She took Child A to the doctor on Tuesday, April 13, 2021 and was given nasal spray. Daniel did call her on Monday, April 12, 2021 at 3:08 pm. Child A was picked up Monday, April 12, 2021 about 45 minutes after Daniel called; prior to 4:00 pm.

On April 14, 2021 Child Care Facility Specialist, Stephanie Spaulding re-interviewed assistant director, Daniel Plump regarding a reported injury to Child A. Daniel stated that he does not recall an injury with a bump or bleeding lip and doesn't know anything about a report because there isn't anything in Child A's file.

On April 14, 2021 Child Care Facility Specialist, Stephanie Spaulding observed photos provided by Parent A of Child A. The photos received display a scrape on Child A's left middle finger near the nailbed and a scrape on the right knee. Both scrapes appear to be scabbed over.

On April 14, 2021 Child Care Facility Specialist, Stephanie Spaulding observed photos provided by Parent A of Child A. The photos received display Child A with red and puffy eyes.

On April 14, 2021 Child Care Facility Specialist, Stephanie Spaulding observed the discharge instructions for Child A being seen by a medical professional received from Parent A. The discharge information provides the reason for the visit as seasonal allergies and dermatitis.

On April 14, 2021 Child Care Facility Specialist, Stephanie Spaulding was informed by area manager, Kelly Carr that the cameras are live feed only and do not have the ability to record. Therefore, no video footage is available.

CORRECTIVE MEASURES

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The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations.

COMPLETED (Y/N)

Yes

COMPLETED DATE

2/16/2022

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

6/11/2021

APPROVING SUPERVISOR

CLARK, ANGELA