



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION  
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE  
COMPLAINT INVESTIGATION OF  
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

**DATE OF REPORT**  
5/4/2018

**DVN**  
002374907

**FACILITY NAME**  
M&M EXPRESS DAYCARE

**FACILITY ADDRESS**  
721 EMMA ST

**CITY**  
TRENTON

**ZIP CODE**  
64683

**PHONE NUMBER**  
(660) 339-7307

**COUNTY**  
GRUNDY

**ASSIGNED SPECIALIST**  
DONOHO, ELLEN

**RULE/STATUTE VIOLATION(S)**

**VIOLATION(S)**

19 CSR 30-62.112 (1)(B)

Age Two (2) Years. Groups composed solely of two (2)-year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) children in a group.

**CONCLUSION SUMMARY**

SCCR has determined the facility has violated these licensing rules based on the information below:

Childcare Director Cindy Meyers states that the facility has been out of ratio recently due to a shortage of qualified staff . Staff member Sally Robinson reported that she has been left alone in the two year old room during naptime with 12-14 children. Staff Shay Deardorff and Natalie Smith stated they have had too many children in the two year old room on many occasions . Child Care Facility Specialist (CCFS) Donoho observed one staff leave the room during lunch to get more food and leave one staff with fifteen (15) 2-3 year olds on May 7, 2018.

**PROVIDER COMMENTS**

We have a back up person for the two year old room on site. This person was near by but not in the classroom. While all the children were asleep one staff would go to lunch and my extra staff member was on site but not in the classroom . Having been informed that this practice was unacceptable the problem was immediately remedied. We now have two staff members in the classroom at all times. No one leaves the room for food or any other reason without a second person being in the room.

**CORRECTIVE MEASURES**

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A sign will be posted at the entrance to the two year old room stating the required ratio of 1 staff to 8 children and that the ratio in that room must be kept at all times. CCFS Donoho will confirm that the sign has been posted.

**COMPLETED (Y/N)**  
Yes

**COMPLETED DATE**  
6/1/2018

**CORRECTIVE MEASURE**

Cindy Meyers will conduct a staff meeting for all personnel at the center regarding the licensing rules for Group Homes and Child Care Centers specifically addressing the ratio for the two year old children. The meeting agenda and sign in sheet will be submitted to SCCR.

**COMPLETED (Y/N)**  
Yes

**COMPLETED DATE**  
7/3/2018

**DISPOSITION**  
SUBSTANTIATED

**DISPOSITION DATE**  
5/29/2018

**APPROVING SUPERVISOR**  
BRUCE, CHRISTINA