



**MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE
COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS**

DATE OF REPORT
2/28/2020

DVN
000181879

FACILITY NAME

CREATIVE WORLD SCHOOL, INC.

FACILITY ADDRESS

2641 HUB DR

CITY

INDEPENDENCE

ZIP CODE

64055

PHONE NUMBER

(816) 478-1887

COUNTY

JACKSON

ASSIGNED SPECIALIST

BARTON, JANA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)

Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.182 (1)(A)(3)

Caregivers shall provide frequent, direct contact so children are not left unobserved on the premises.

CONCLUSION SUMMARY

Section for Child Care Regulation has determined that the above licensing rules were violated. During the course of the investigation, Child Care Facility Specialist Jana Barton interviewed Director Anna Olson, Team Lead Grace Ferguson-Betts, and caregivers Courtnie Parsons and Kaleigh Conrad. All staff interviewed gave consistent statements that 2-year-old Child A was left outside on the playground unattended for approximately 2 to 3 minutes on February 27, 2020. The center uses tablets in their classrooms with a Kids Reports app with a name-to-face feature for keeping count of their children when going outside. On this particular day, the battery for the tablet for the 2s room was dead, so Courtnie Parsons and Kaleigh Conrad put the tablet on its charger and went outside without it. They both stated that they counted the children but that there was some confusion as to how many children they had because one child left and another joined their group. All staff stated that Child A was not harmed, upset or crying when he was found on the playground. Child A's guardian/grandmother was contacted immediately and an incident report was completed. Based on consistent statements of all four staff interviewed, this complaint is substantiated.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

Director Anna Olson or the designated person in charge will do random checks four times daily, inside and outside, where staff are asked how many children are in their care at that moment. A daily log shall be kept with dates, times, classroom/staff, and person doing the check. The completed log shall be submitted to SCCR .

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/4/2020

CORRECTIVE MEASURE

Director Anna Olson will conduct training with all staff on counting children using name-to-face with and without a tablet. Written documentation that the training was completed will be provided to SCCR with staff signatures.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/4/2020

CORRECTIVE MEASURE

Director Anna Olson will create and implement a plan to ensure that staff are aware when children are added to their room or taken out of their room. This plan will be submitted to SCCR.

COMPLETED (Y/N)

Yes

COMPLETED DATE

6/4/2020

DISPOSITION

SUBSTANTIATED

DISPOSITION DATE

5/1/2020

APPROVING SUPERVISOR

UNKNOWN NORTHWESTERN DISTRICT SPECIALIST 1