



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
8/22/2023

DVN
002903246

FACILITY NAME

BLOOM AFTER SCHOOL AT JOHN GLENN

FACILITY ADDRESS

12401 COUNTY ROAD 438

CITY

COUNTRY CLUB

ZIP CODE

64505-3719

PHONE NUMBER

(816) 279-4533

COUNTY

ANDREW

ASSIGNED SPECIALIST

IBBOTSON, JESSICA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.102(2)(A)1.

An approved certificated group child care home provider or center director shall be responsible for planning, monitoring, and managing the facility's daily program.

5 CSR 25-500.102(2)(A)1.A.

A Center Director/Group Child Care Home Provider Certification Request form shall be submitted to the department. See Center Director/Group Child Care Home Provider Certification Request form, revised 2022 and incorporated by reference in this rule as published by the Missouri Department of Elementary and Secondary Education, PO Box 480, Jefferson City, MO 65102-0480 and available by the department at <https://dese.mo.gov/childhood/forms>. This rule does not incorporate any subsequent amendments or additions.

5 CSR 25-500.102(2)(A)1.B.

Once the center director or group child care home provider is certificated by the department, the Center Director/Group Child Care Home Provider Approval Request form shall be submitted to the department and maintained on file at the facility. See Center Director/Group Child Care Home Provider Approval Request form, revised 2021 and incorporated by reference in this rule. As published by the Missouri Department of Elementary and Secondary Education, PO Box 480, Jefferson City, MO 65102-0480 and available by the department at <https://dese.mo.gov/childhood/forms>. This rule does not incorporate any subsequent amendments or additions.

CONCLUSION SUMMARY

Compliance Inspector (CI) Jessica Ibbotson conducted an investigation regarding the allegation that there was no approved director. After conducting the investigation, CI Ibbotson finds this allegation is substantiated. This conclusion is based on the following evidence of licensing rule violations which occurred at the facility:

5 CSR 25-500.102(2)(A)1. which states: "An approved certificated group child care home provider or center director shall be responsible for planning, monitoring, and managing the facility's daily program."

AND

5 CSR 25-500.102(2)(A)1.A. which states: "A Center Director/Group Child Care Home Provider Certification Request form shall be submitted to the department. See Center Director/Group Child Care Home Provider Certification Request form, revised 2022 and incorporated by reference in this rule as published by the Missouri Department of Elementary and Secondary Education, PO Box 480, Jefferson City, MO 65102-0480 and available by the department at <https://dese.mo.gov/childhood/forms>. This rule does not incorporate any subsequent amendments or additions."

AND

5 CSR 25-500.102(2)(A)1.B. which states: "Once the center director or group child care home provider is certificated by the department, the Center Director/Group Child Care Home Provider Approval Request form shall be submitted to the department and maintained on file at the facility. See Center Director/Group Child Care Home Provider Approval Request form, revised 2021 and incorporated by reference in this rule. As published by the Missouri Department of Elementary and Secondary Education, PO Box 480, Jefferson City, MO 65102-0480 and available by the department at <https://dese.mo.gov/childhood/forms>. This rule does not incorporate any subsequent amendments or additions."

On August 29, 2023, CI Ibbotson interviewed Manager Sollars who stated that she started as the director at the beginning of the school year in August 2023. She stated that she completed the necessary paperwork and submitted it to Board President

Ingersoll but had not received any information since regarding the status of her approval.

On October 16, 2023, CI Ibbotson contacted the facility's assigned CI, Katie Bruggeman, who stated that Manager Sollars has an approved director certification as of September 11, 2023, but she had not received any documentation from the facility in order to approve her as the director.

On October 17, 2023, CI Ibbotson reviewed documentation provided by Board President Ingersoll. CI Ibbotson observed that the Center Director/Group Child Care home Provider Certification Request was not submitted to the Office of Childhood (OOC) until August 31, 2023.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all licensing violations cited. A copy of the memo, letter, or staff meeting agenda(s) shall be submitted to the Office of Childhood.	Yes	4/22/2024

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall submit all necessary paperwork to approve a center director.	Yes	10/23/2023

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	10/20/2023

APPROVING SUPERVISOR
FOX, ROMENA