



MISSOURI DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION
OFFICE OF CHILDHOOD - CHILD CARE COMPLIANCE

COMPLAINT INVESTIGATION OF
SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/15/2023

DVN
002639881

FACILITY NAME

KOLORS LEARNING CENTER #1 LLC

FACILITY ADDRESS

3030 WHITTIER ST

CITY

ST LOUIS

ZIP CODE

63115-3245

PHONE NUMBER

(314) 652-1735

COUNTY

ST LOUIS CITY

ASSIGNED SPECIALIST

OMALLEY, PATRICK

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

5 CSR 25-500.112(1)

The following staff/child ratios shall be maintained on the premises at all times:

5 CSR 25-500.112(1)(A)

Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;

5 CSR 25-500.112(1)(E)

Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children.

CONCLUSION SUMMARY

On May 15, 2023, the Office of Childhood (OOC) received an allegation that Kolors Learning Center #1 LLC was often out of ratio, there were recently eighteen children with one teacher outside. After conducting an investigation, Compliance Inspector (CI) Patrick O'Malley has found this allegation to be substantiated based on the following evidence:

5 CSR 25-500.112(1) which states: "The following staff/child ratios shall be maintained on the premises at all times:"

AND

5 CSR 25-500.112(1)(A), which states the following: "Birth Through Two (2) Years. Groups composed of mixed ages through two (2) years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group;"

AND

5 CSR 25-500.112(1)(E), which states the following: "Mixed Age Groups Two Years (2) and Up. Groups composed of mixed ages of children two (2) years of age and older shall have no less than one (1) adult to ten (10) children with a maximum of four (4) two (2) -year olds. When there are more than four (4) two (2) -year olds in a mixed group, the staff/child ratio shall be no less than one (1) adult to eight (8) children."

On May 18, 2023, director Nina Algee stated that there was a day that the facility was out of ratio because two teachers called in sick that day.

On May 18, 2023, CI O'Malley conducted a walkthrough of the facility and observed violations of staff/child ratios. Specifically: Teacher Shirley Davis was present with eight children, ages 8-months-old to 2-years-old, with two children being aged 2-years-old. Teacher Audrey Walker was present with eleven children, ages 2-years-old to 5-years-old, with five children being aged 2-years-old.

CORRECTIVE MEASURES

CORRECTIVE MEASURE

The facility shall notify all staff members of the violations which were substantiated, and specify the actions to be taken by all staff in order to comply with all violations cited. A copy of the memo, letter, or staff meeting agenda shall be submitted to the Office of Childhood.

COMPLETED (Y/N)

Yes

COMPLETED DATE

3/21/2024

DISPOSITION SUBSTANTIATED		DISPOSITION DATE 6/26/2023
APPROVING SUPERVISOR CHRISCO, MARLA L		